Sage Partner Cloud (SPC) Frequently Asked Questions

1 Will my data get backed up?

When your Azure Virtual Machine is provisioned, there is an automated backup policy assigned that creates full backups:



The backup type is "Cloud-GRS" which is the geo-redundant meaning of the main Azure data center goes down there are backups retained in other geographic locations.

3 How do I access and run Sage 100?

Utilizing SPC, Sage 100 can run from any pc or mac that has internet access.

The most common way to access Sage 100 over SPC is by using a desktop app, so it looks and functions almost exactly as it does when running the application on-premise.

2 Will my Sage data be more or less secure in SPC?

A common misconception is that storing information on-premises is more secure than storing data in the cloud.

Microsoft spends more than \$1 billion every year on upgrades and security of the Microsoft Azure infrastructure.

At DSD, we have yet to find a small business that has better security in place than Microsoft Azure.

Unfortunately, over the last few years we have had many clients reach out asking for help restoring Sage data after being locked up with Ransomware (many of which we moved to Sage Partner Cloud).





How can I test my network speed and connectivity to the Azure "data center"?

Short Answer: visit <u>https://cloudpingtest.com/azure</u>

The default Azure Region Name for SPC is West US 2 and anything under 300 MS is great.

5 What if I need to add more users or server resources?

One of the great things about an Azure Virtual Machine is the ability to **easily scale the server up or down based on your needs**. If more resources are required, a change can be made almost immediately to add additional memory, disk space, CPUs, etc.



How can SPC be part of our long-term business strategy?

Agility is essential to business survival. Being able to shift and adapt to unforeseen circumstances is a differentiator that most successful companies possess. Covid-19 has changed the way the world works and employees needed to access their systems when they are not in the office. **Sage Partner Cloud offers this flexibility and agility** for your Sage 100 and Sage 300 application.

The cloud's automation means that businesses are prepared for any obstacles the future will bring. Frequent and automated cloud upgrades guarantee that Sage 100 and Sage 300 solutions are equipped with the most up-todate protection and maintenance tools.

Interested in Sage Partner Cloud?

Contact us at info@dsdinc.com or 800-627-9032