DSD Business Systems

Sage 100 Enhancements

ARDM

Accounts Receivable InstaDocs

Version 5.20

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A/R InstaDocs User's Manual
Version 5.20

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Table of Contents

Section A: Introduction

This manual contains a description and instructions for this DSD product. Operating instructions are included for the features added by this product to Sage 100. For instructions on using Sage 100, refer to the appropriate Sage 100 manual, or call your Sage 100 reseller. DSD Business Systems offers excellent Sage 100 support, at an hourly rate.

Web Resources

DSD web site: **http://www.dsdinc.com**

The Enhancement page contains:

> *Current Release Schedule*
> *Purchasing Information*
> *Installation Instructions*
> *Product Support*
> *Enhancement Links*

ARDM A/R InstaDocs:

http://www.dsdinc.com/enh/pages/ARDM.htm

The product web page contains:

> *Product Description*
> *Web Links*
> *Current Product Version Table*
> *Product Installation File Download*
> *Product Manual in .pdf Format*
> *Revision History*
> *FAQ*

Support

DSD provides product support through Sage 100 resellers. Support is provided for the current version. Older versions are supported at an hourly rate. DSD's telephone number is **858-550-5900**. Fax: **858-550-4900**.

For a hard error, where the program displays an error dialog, report:

> *Error number.*
> *Program name.*
> *Line number.*
> *Program version.*
> *Exact sequence that caused the error, including menus and menu selections.*

Other pertinent information.

If leaving a message or faxing, please include:

Your name.
Your phone number (and fax if applicable) and extension.

It is possible to be unable to duplicate a problem, because of data corruption or because we have not exactly duplicated a particular operating environment. In such circumstances, we can only continue to try to fix the problem if we can either access the system with Symantec PCAnywhere or by some other means access or duplicate the system.

A/R InstaDocs Features

Accounts Receivable InstaDocs allows electronic documents to be stored, viewed and accessed within Sage 100 ERP. It is the first and only document management solution to be embedded within Sage 100 ERP. This unique electronic document storage solution provides easy access of documents relating to specific records.

The Documents Panel is embedded into various Sage 100 ERP Maintenance, Inquiry, and Data Entry programs. As each record is accessed, the documents that correspond to that record are displayed. The user has the ability to drag and drop documents, select documents to edit, and tag documents with unlimited keywords. Users can then search all stored documents based on those specific keywords. *InstaDocs* **Search** allows users to search all documents based on File Name, Keywords, and Document Source.

A/R Invoices and Statements can be automatically stored in PDF format within the appropriate **Customer** directory.

With *InstaDocs* Role Security enabled, you can define which users/roles can View, Open, Email, Delete, and Drag and Drop documents within the *InstaDocs* Documents Panel.

With *InstaDocs*, all documents are at your fingertips!

Section B: Getting Started

- **If you reinstall or upgrade one of the Sage 100 modules listed in the following table, you must also reinstall this Enhancement.**
- Enhancements from different Sage Developers are generally not designed to work together. If installed together, problems are likely to occur.
- **Check with DSD before installing more than one Enhancement.**

Required Levels

Sage 100 Module	Module Required	Required Level
A/R	Y	5.20

Installation

1. **Back-up:** Exit all Sage 100 sessions. Back-up existing Sage 100 data.
2. **Check Levels:** Sage 100 module levels **must match** those listed above.
3. **Run Enhancement Setup Program:** Save the executable installation program (sent to you or downloaded from our website) in a convenient location on the Sage 100 server. Launch the program from Windows Explorer or by selecting Start/Run, and then browse for the file in the location you saved it. Follow on-screen instructions.
4. **Send your Sage Serial Number to your DSD Representative:** Send your Sage Serial Number to your DSD representative in order for us to send you back the encrypted keys to unlock your system. This serial number can be found in Library Master\Setup\System Configuration, Tab 3. Registration as Serial Number.
5. **Re-Start Sage 100:** Sage 100 will be updated.
6. **Unlock the Enhancement:** DSD Enhancements must be unlocked to run. When any part of the Enhancement is run for the first time, the **DSD Enhancement License Agreement and Activation** window will appear. Follow the steps shown on that window. *You can click the Help button for more detailed instructions.*

   Note: On the next page is a screenshot of the DSD Enhancement License Agreement and Activation window.

   After accepting the License Agreement, you can then select the type of unlocking that you'd prefer. The choices are File, Web, Demo and Manual Entry.

   File Unlock: After receiving your encrypted serial number key file from DSD, and placing that file in the MAS90/SOA directory, selecting this option will unlock all products keys contained in the file. This means you can unlock all enhancements at once using this option.

   Web Unlock: If the system that is running the DSD Enhancement *has web access* and you *have sent DSD your Sage Serial number*, you can unlock the Enhancement without assistance using Web Unlock. When this option is selected, the program will attempt to download encrypted

serial number key file from DSD *and then proceed to unlock all enhancements contained in the file.*

- *The Sage 100 system that is being used must have web access for this option to be effective.*
- *You can send your Sage Serial Number to your DSD Enhancements sales representative.*

Demo Unlock: If a Demo mode is available for the Enhancement you're running, you will be able to Demo unlock the product without assistance from DSD for demo purposes.

- *Creating a Demo Unlock is a good way to temporarily unlock DSD Enhancements off-hours, if you do not have web or email access. Later, you can unlock the product fully, during business hours.*

Manual Entry Unlock: If you want to unlock a single enhancement using a single encrypted key, you can select this option and enter the 64 character key you receive from DSD by copy and paste.

*Note: You can also unlock a DSD Enhancement through the **DSD Enhancement Control Panel** found on the Library Master Utilities Menu. Then, select the Enhancement with your mouse from the list of Enhancements and click the **Unlock Product** button on the right side of the window.*

7. **Convert Data:** After registration, the Data Conversion window will appear. Follow on-screen instructions to complete data conversion. *You can exit the conversion program without converting data. The Enhancement will not proceed, however, until data is converted. If you enter an enhanced program and data has not been converted, the conversion program will run again.*

DSD Enhancement Control Panel

Starting with version 3.61, all DSD Enhancement products include DSD's Enhancement Control Panel. The **DSD Enhancement Control Panel is accessed from the Library Master Utilities menu**.

The DSD Enhancement Control Panel is a simple to use yet powerful system to help maintain DSD Enhancements installed on a Sage 100 system. To use it, select an Enhancement product from the list on the window and then click the button, on the right side of the window, which corresponds with the desired task.

View Manual: This button will display the product manual for the selected Enhancement using Adobe Acrobat. For this to be possible, the PDF file for the corresponding manual must be in the "MAS90/PDF" folder in the Sage 100 system. If the file is not present, and the system has web access, the correct PDF file will be automatically downloaded from the DSD website, put into the "MAS90/PDF" folder and then displayed.

Check the Web for Updates: This button will Check the DSD website to see what the current build is the selected Enhancement and alert the user if a later version is available. *This requires an FTP web connection on the Sage 100 system.*

Unlock Product: This will cause the DSD Enhancement License Agreement and Activation window to appear. Using this window is described on the previous page. *This button is disabled if the selected Enhancement is already unlocked.*

Unlock All Products: This will cause the DSD Enhancement All License Agreement and Activation window to appear. This window is similar to the one described on the previous page, but has only web and file as options to unlock. *This button is never disabled.*
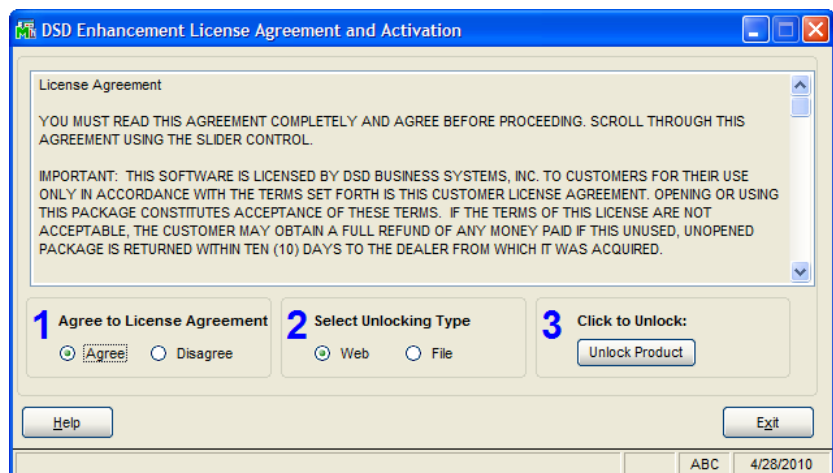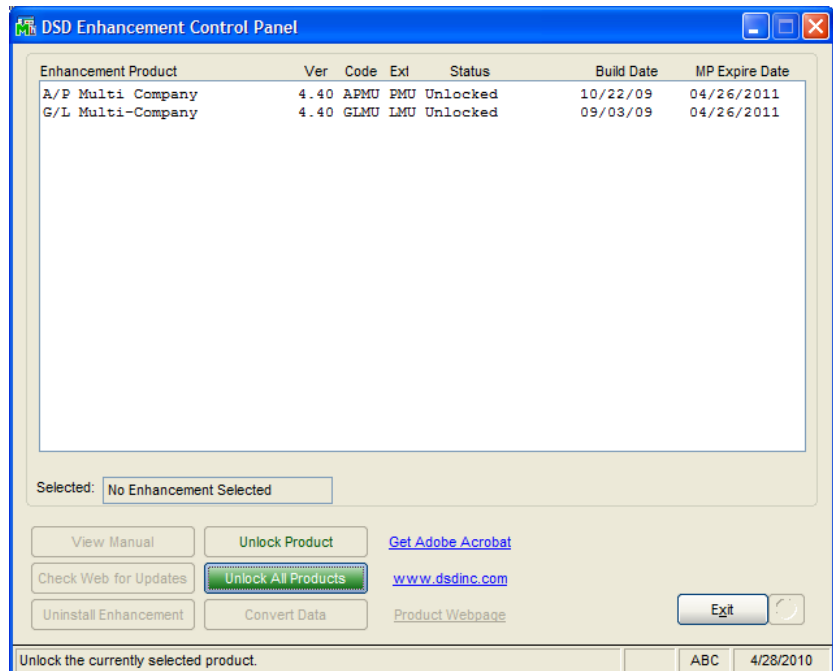
Convert Data: After verification, the selected Enhancements data conversion program will run. Data conversion is non-destructive, and may be triggered any number of times. Sometimes this is required to fix data records imported or updated from a non-enhancement installation.

Help: The Help button, located at the bottom right of the window, opens an HTML help file .

Get Adobe Acrobat: Opens the Adobe Acrobat website to the page where Acrobat can be downloaded and installed.

Uninstall Enhancement If this option is available, then selecting this button will start the un-install process, removing the enhancement from the system.

There are also links to the DSD website and the Enhancement page on that site.

Section C: Setup

Compatibility

InstaDocs is not compatible with Windows O/S versions 2003 (server) or XP. Windows Vista or higher is required.

InstaDocs Workstation Setup

The **InstaDocs** workstation setup wizard must be run on all Sage 100 workstations prior to enabling the product.
The setup program is located in the MAS90\wkSetup folder on the application server:
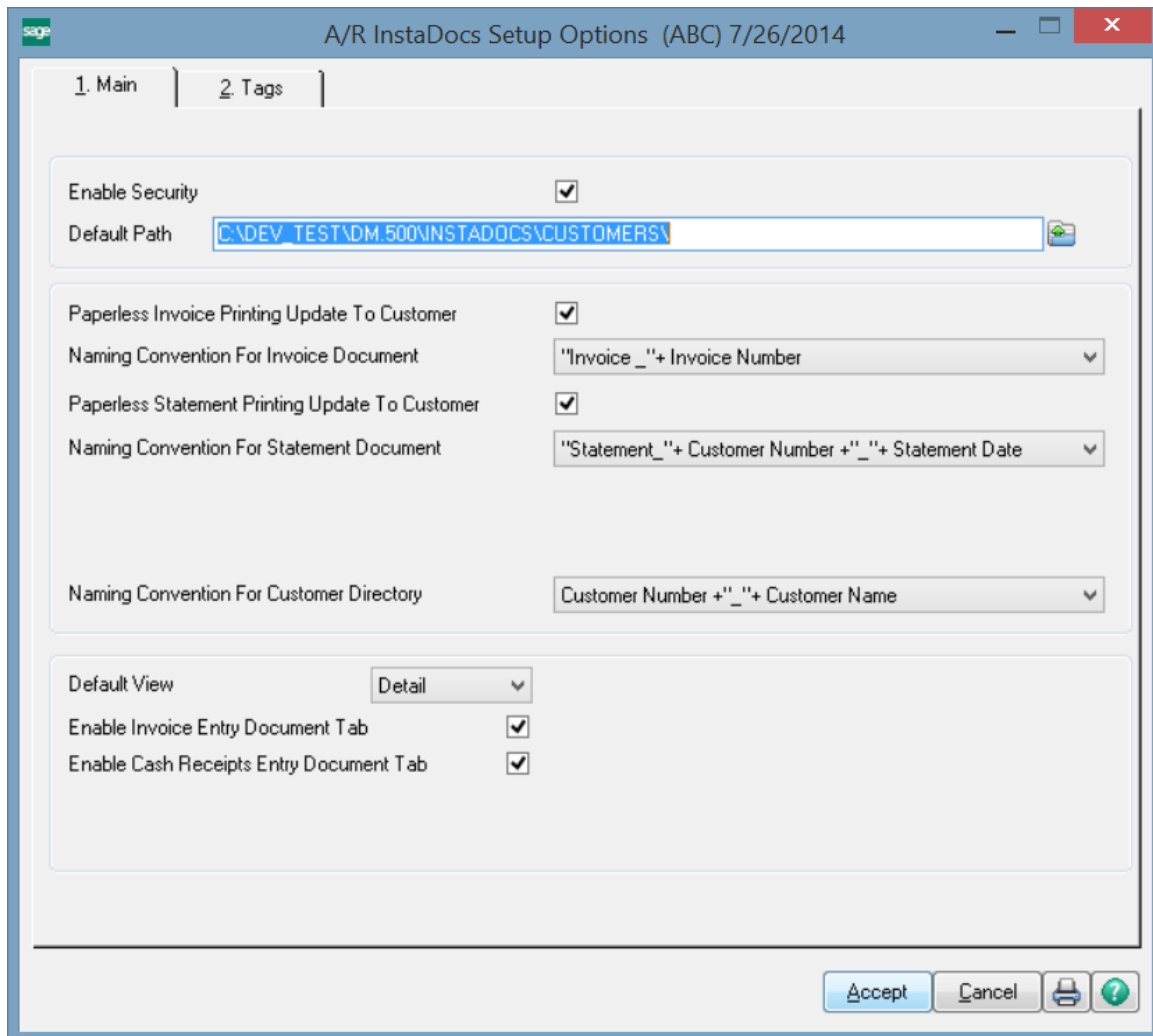**InstadocsWorkstationSetup.msi**.
Running this program ensures that the required DLL components are properly registered on each Sage 100 user's machine

InstaDocs Setup Options

InstaDocs **Setup Options** has been added as a menu item on the Accounts Receivable Setup menu.

On the Main Tab, the following fields are available:

Enable Security: Selecting this Checkbox turns on the Module Security Options in Role Maintenance. Please refer to the **InstaDocs Security** section in this User Manual.

Default Path: Enter the starting path to the Customer documents. As documents are Drag and Dropped or pasted into the Customer Maintenance **InstaDocs** panel, the Customer's document directory will be <u>automatically created</u> using this Default Path, plus the **Naming Convention for Customer Directory** (described below). The Default Path can be a local drive, network drive or Microsoft's One Drive™.

Paperless Invoice Printing Update to Customer: Selecting this Checkbox turns on the Paperless Invoice Printing feature.

Naming Convention for Invoice Document: With the **Paperless Invoice Printing Update to Customer** feature turned on, the naming convention of the Invoice document can be defined, and is used when automatically printing to PDF and saving into the Customer's document directory. There are four options to choose from:

- Invoice Number

- Customer Number + "_" + Invoice Number

- "Invoice _" + Invoice Number

- "Invoice _" + Customer Number + "_" + Invoice Number

Paperless Statement Printing Update to Customer: Selecting this Checkbox turns on the Paperless Statement Printing feature.

Naming Convention for Statement Document: With the **Paperless Statement Printing Update to Customer** feature turned on, the naming convention of the Statement document can be defined, and is used when automatically printing to PDF and saving into the Customer's document directory. There are two options to choose from:

- Customer Number + "_" + Statement Date

- "Statement_" + Customer Number + "_" + Statement Date

Naming Convention for Customer Directory: Enter the naming convention to use when auto-creating the Customer's Document Directory. There are three options to choose from:

- Customer Number – the Customer Division will be included. For example "01-ABF"

- Customer Name

- Customer Number + "_" + Customer Name

As documents are Drag and Dropped or pasted into the Customer Maintenance **InstaDocs** panel, the Customer's document directory will be <u>automatically created</u> using the **Default Path**, plus the **Naming Convention for Customer Directory.**

Default View: Select the default "View" for the *InstaDocs* Document Directory display in the various Maintenance, Data Entry, and Inquiry programs. The following options are available:

- List

- Icon

- Detail

- Tile

These "views" are similar to the directory view that can be seen in Microsoft Explorer. The option of changing from the default display is available in the Maintenance, Data Entry, and Inquiry programs. It is recommended that you try the different views in Customer Maintenance, and then set your preferred view in *InstaDocs* Setup Options.

Enable Invoice Entry Document Tab: Select this Checkbox to enable the *InstaDocs* Panel in A/R Invoice Data Entry.

Enable Cash Receipts Entry Document Tab: Select this Checkbox to enable the *InstaDocs* Panel in A/R Cash Receipts Entry.

On the Tags Tab, the ability to create "Template Tags" is available, which can be used when tagging documents. Template Tags are Terms or phrases that are commonly used for documents and can relate to different stages in workflow.
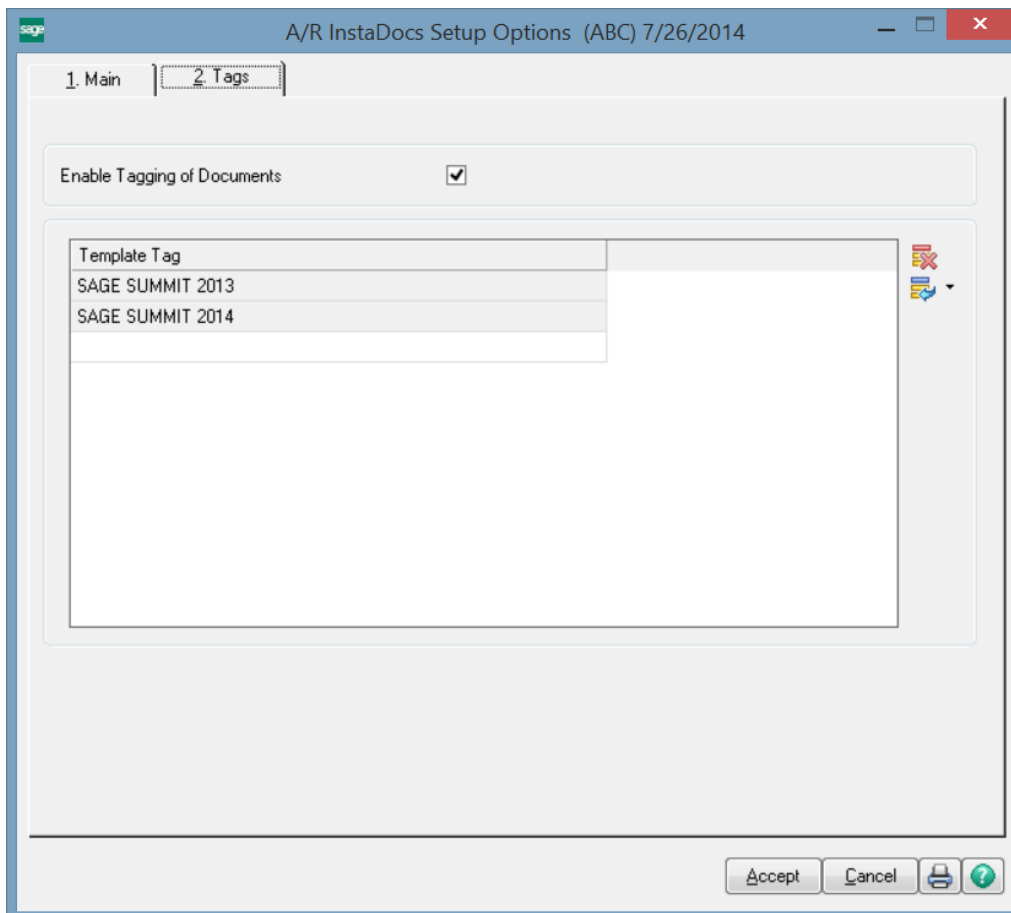

Enable Tagging of Documents: Select this Checkbox to allow for tagging of documents. Tagging can be done by selecting one or more documents in the _InstaDocs_ Tab in various Maintenance, Data Entry, and Inquiry programs, and then selecting the 🏷 button on the right of the _InstaDocs_ Tab.

If the **Enable Security?** checkbox is checked on the Main Tab, then the Enable/Disable Tagging of Documents can be set in **Role Maintenance**.

**InstaDocs Security**

InstaDocs **Security** can be maintained in Library Master / Main / **Role Maintenance.** Select the 3. Module Options panel to access the security options.
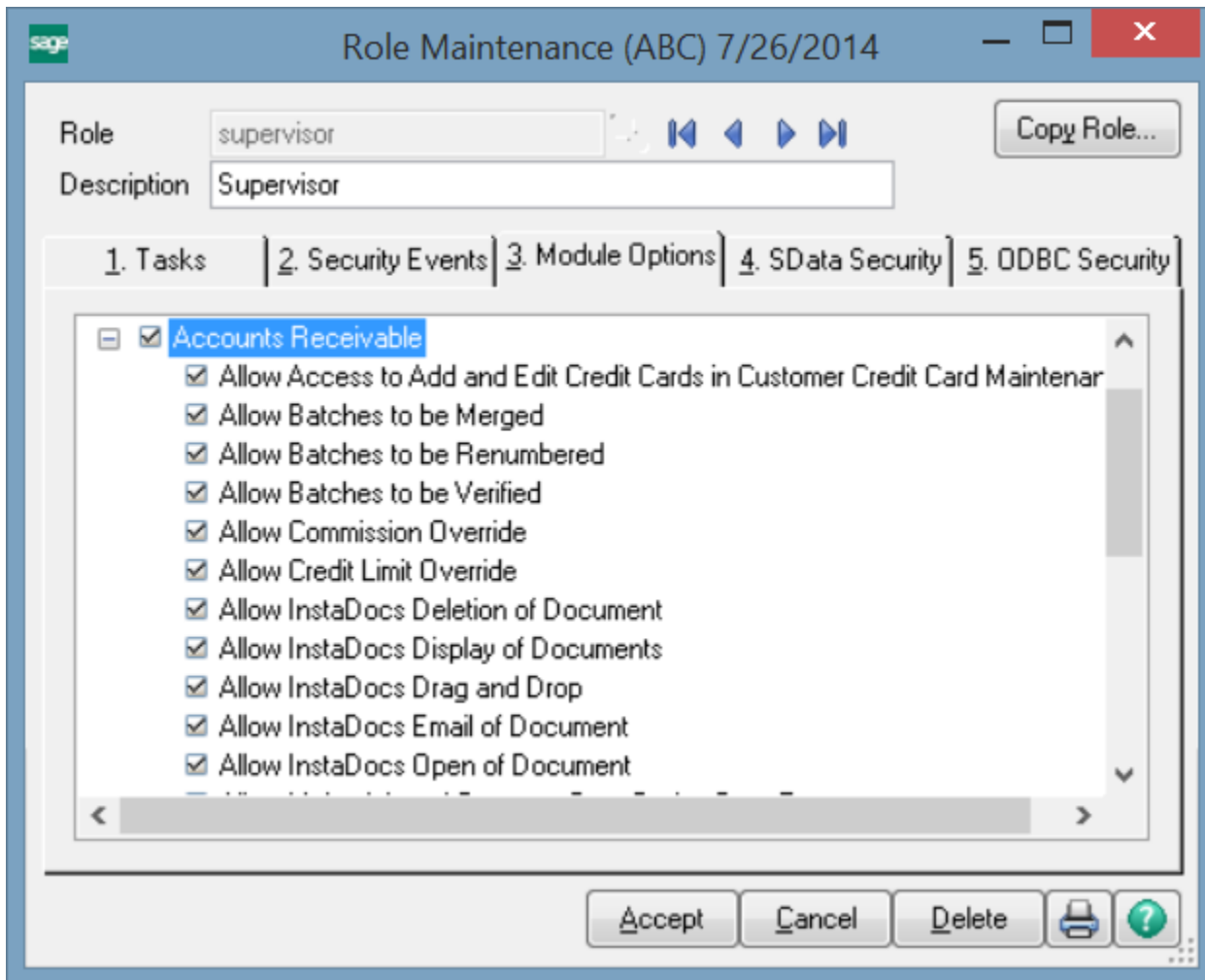
Allow InstaDocs Deletion of a Document: Allow/Disallow the deletion of a document from the InstaDocs Document Tab.

Allow InstaDocs Display of a Document: Enable/Disable the display of the InstaDocs Document Tab in the Maintenance, Data Entry, and Inquiry programs.

Allow InstaDocs Drag and Drop Allow/Disallow the drag and drop of a document into the InstaDocs Document Tab.

Allow InstaDocs Email of a Document: Allow/Disallow the email of a document from the InstaDocs Document Tab.

Allow InstaDocs Open of a Document: Allow/Disallow the open of a document from the InstaDocs Document Tab.

Microsoft's One Drive™ integration

Microsoft's One Drive™ can be obtained on the One Drive website: https://onedrive.live.com.

After signup and purchase, be sure to download the install to enable One Drive™ on your network or workstation. After installation, you will have the ability to set the One Drive™ as your Default Path in InstaDocs Options.

The One Drive™ mobile device application is also available for download, which enables you to preview documents remotely.

Section D: System Operations

Customer Maintenance

The *InstaDocs* Tab has been added to the Customer Maintenance Panel.
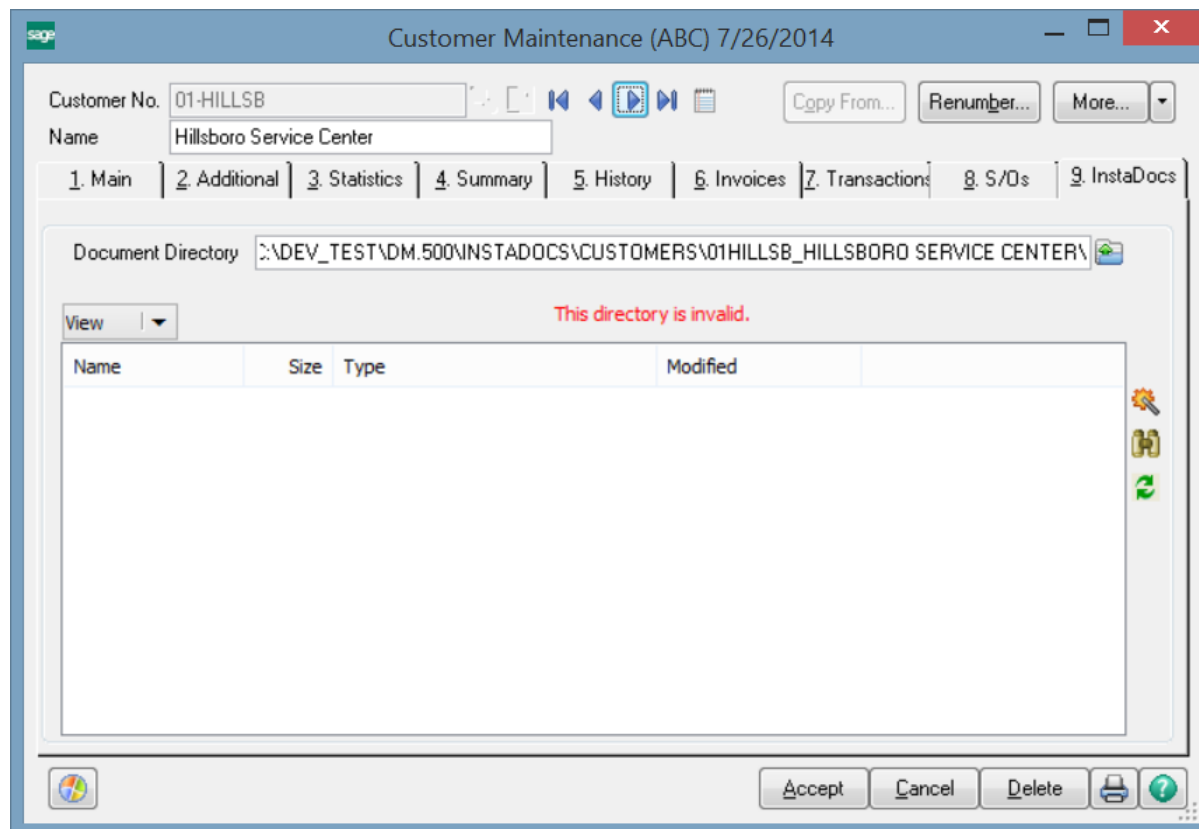
Document Directory: This directory is defaulted based on the **Default Path** and **Naming Convention for Customer Directory** setup in *InstaDocs* **Setup Options**, but can be changed by the user. A Directory Lookup button is available to browse to other directories.

Although the directory is defaulted, the actual directory is not created until a document is drag and dropped, pasted, or already exists in that directory. If the directory does not exist, the "The directory is invalid" message is displayed below the Document Directory.

**View Type:** Select the View Type for the directory display. The default View Type can be set in *InstaDocs* **Setup Options** and can be changed on any *InstaDocs* **Display Panel**. The options available are: View, Icon, Detail, and Tile.

Refresh Button: Select this button to Refresh the Display of documents in the *InstaDocs* **Display Panel**.

InstaDocs Display Panel

The documents for a Customer's directory are displayed in the new *InstaDocs* **Display Panel**, and the user has various actions available for the documents:

- Drag and Drop: Drag a file, or multiple files, from anywhere on your computer, and drop it into the Display Panel.

- Copy and Paste: Copy a file, or multiple files, from anywhere on your computer, and right-click-Paste into the Display Panel. Also available is the ability to Right-click-Copy a file in the Display Panel, and then paste the file elsewhere.

- Open: Double-click a file and it will open the document.

- Delete: Right-click-Delete to delete the document from the directory.

- Email: Right-click-Send to Mail Recipient to email a single document from the Display Panel.

- Print: Right-click-Print to print a single document from the Display Panel.
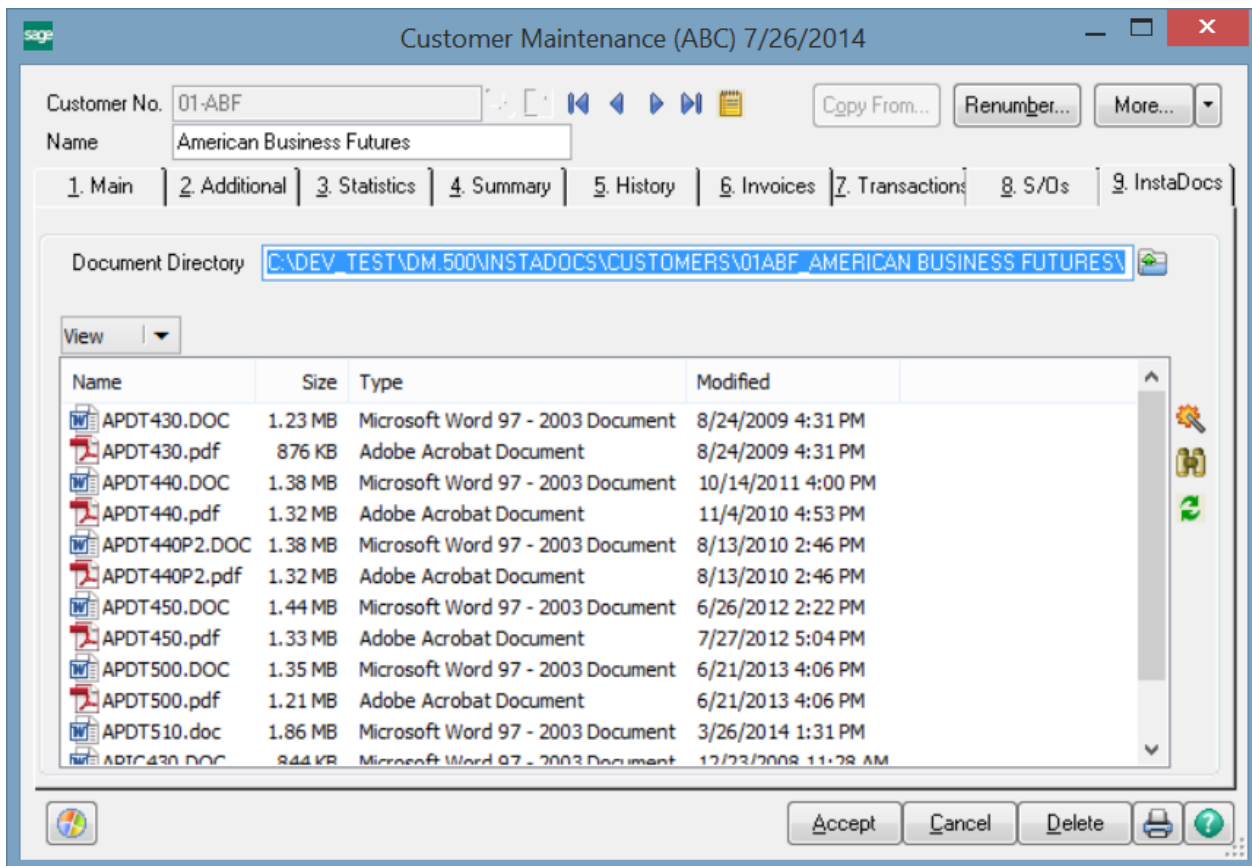
With the **Detailed View**, the documents can be sorted by selecting the display header (Name, Size, Type, and Modified Date. The columns may also be rearranged.

Tagging a Document

On the right of the *InstaDocs* **Display Panel** is the ✏ Tag button. A file, or multiple files, can be selected, and then the Tag Button can be pressed to display the *InstaDocs* **Tag Entry** panel:
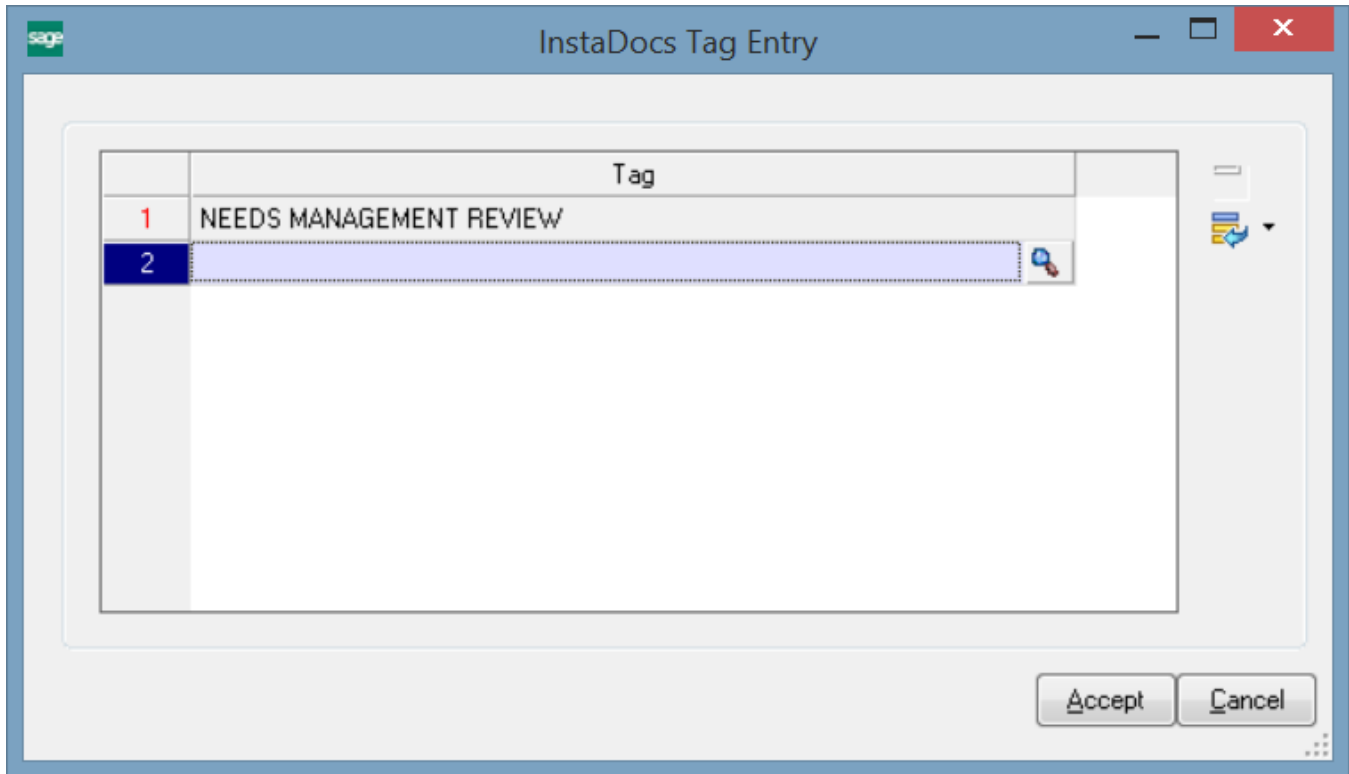
- Single file tagging: When a single file is selected to tag, the *InstaDocs* **Tag Entry** panel will display all existing tags and will allow addition of new ones.
- Multiple file tagging: When multiple files are selected to tag, the *InstaDocs* **Tag Entry** panel will NOT display existing tags and will allow addition of new ones to be applied to all files selected.

Unlimited tags can be added, and existing tags can be deleted. Template Tags that are setup in *InstaDocs* **Options** can be accessed by selecting the Lookup Button, or any word or phrase may be entered as the tag. Tagging of a file allows for searching of files by tags that have been added to documents.

Searching for a Document

On the right of the *InstaDocs* **Display Panel** is the 🔍 Search button. Selecting this button will display the *InstaDocs* **Search Panel**.

Selection Grid: Select the Search Values for Tag and File Name.

Source: Narrow a search by selecting the Source of where the document was added into the *InstaDocs* **Display Panel.** This includes Customer Maintenance, Invoice Entry, and Check Entry.

Search All Directories: Select this Checkbox to search in **all** *InstaDocs* directories for the tagged documents. UnCheck this Checkbox to only search in the specific Customer's directory.

Search Button: After completing the search criteria, select the **Search** button to do the search.
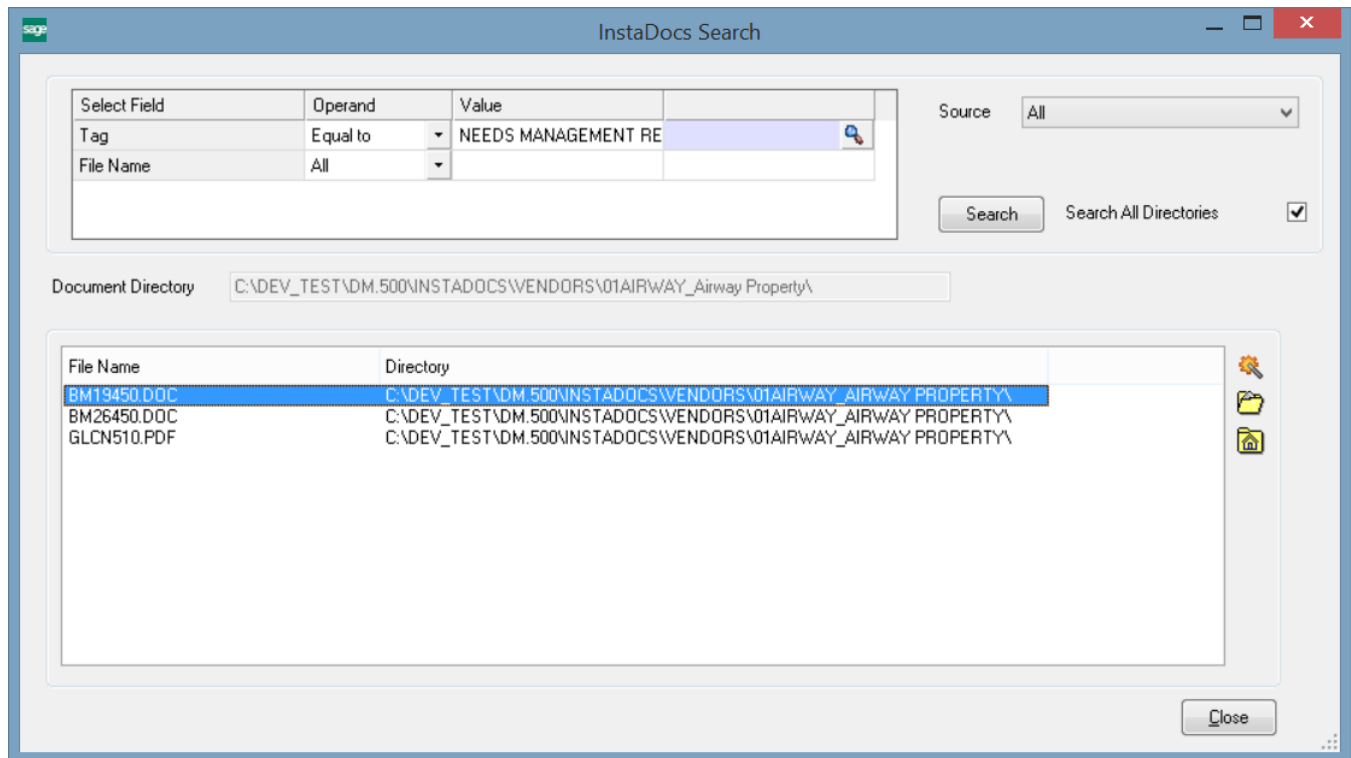
Search Display Panel: This panel will display the documents found in the search. The directory path is also displayed. Double-click on the row in the **Search Display Panel** to **open** the document.

Tag Button: Highlight a row, and then select the 🪄 Tag button to review the tags for a specific document. The deletion of tags and addition of new ones is available.

Open Button: Highlight a row, and then select this button to open the document. Open a document my double-clicking he document in the **Search Display Panel.**

Directory Button: Highlight a row, and then select this button to open the directory of the file in a new panel.
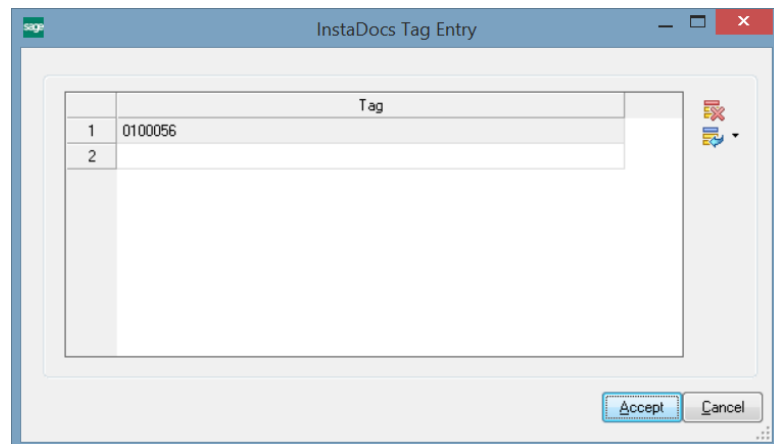
Invoice Data Entry

The *InstaDocs* Tab has been added to the A/R Invoice Data Entry Panel.
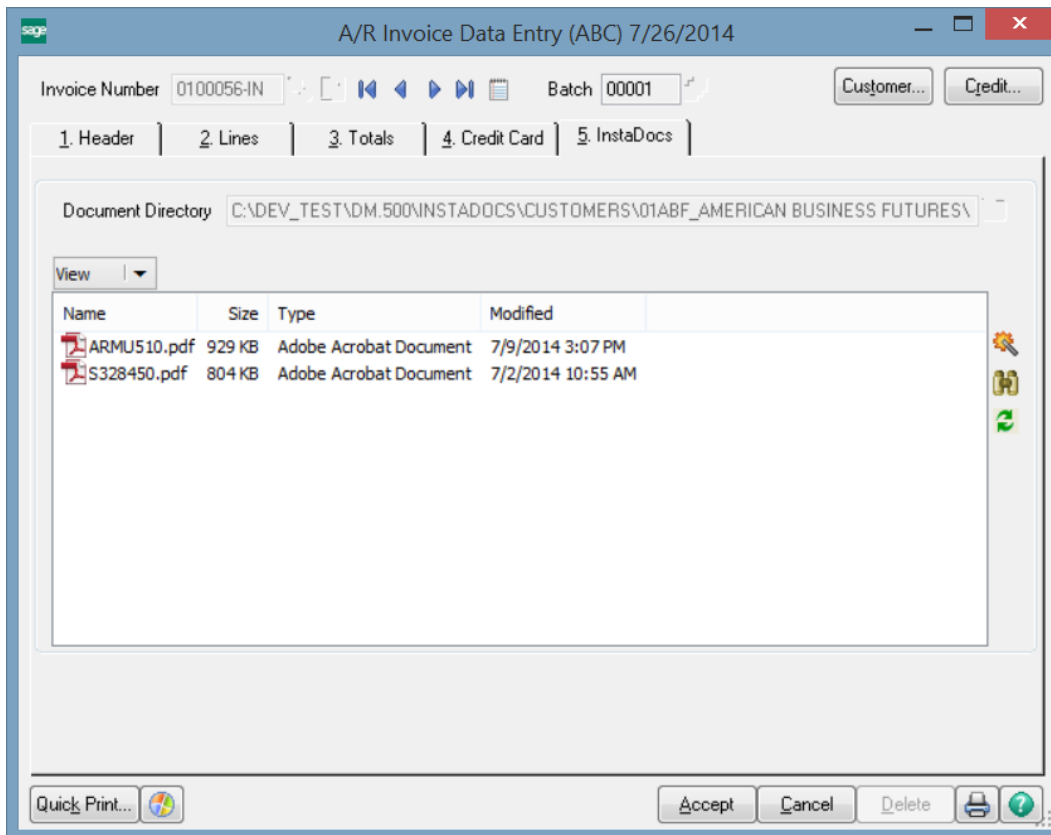
Document Directory: This directory is based on the setting in Customer Maintenance. All documents that are Drag and Dropped or Pasted into this panel are saved into this Customer directory.

The behavior of the panel is similar to those in Customer Maintenance, with these additions:

- Only those documents Drag and Dropped or Pasted into this panel are displayed on this panel.

- Files that are Drag and Dropped or Pasted into this panel are **Auto-Tagged** with the A/R Invoice Number.

Cash Receipts Entry

The *InstaDocs* Tab has been added to the A/R Cash Receipts Entry Panel.

Document Directory: This directory is based on the setting in Customer Maintenance. All documents that are Drag and Dropped or Pasted into this panel are saved into this Customer directory.
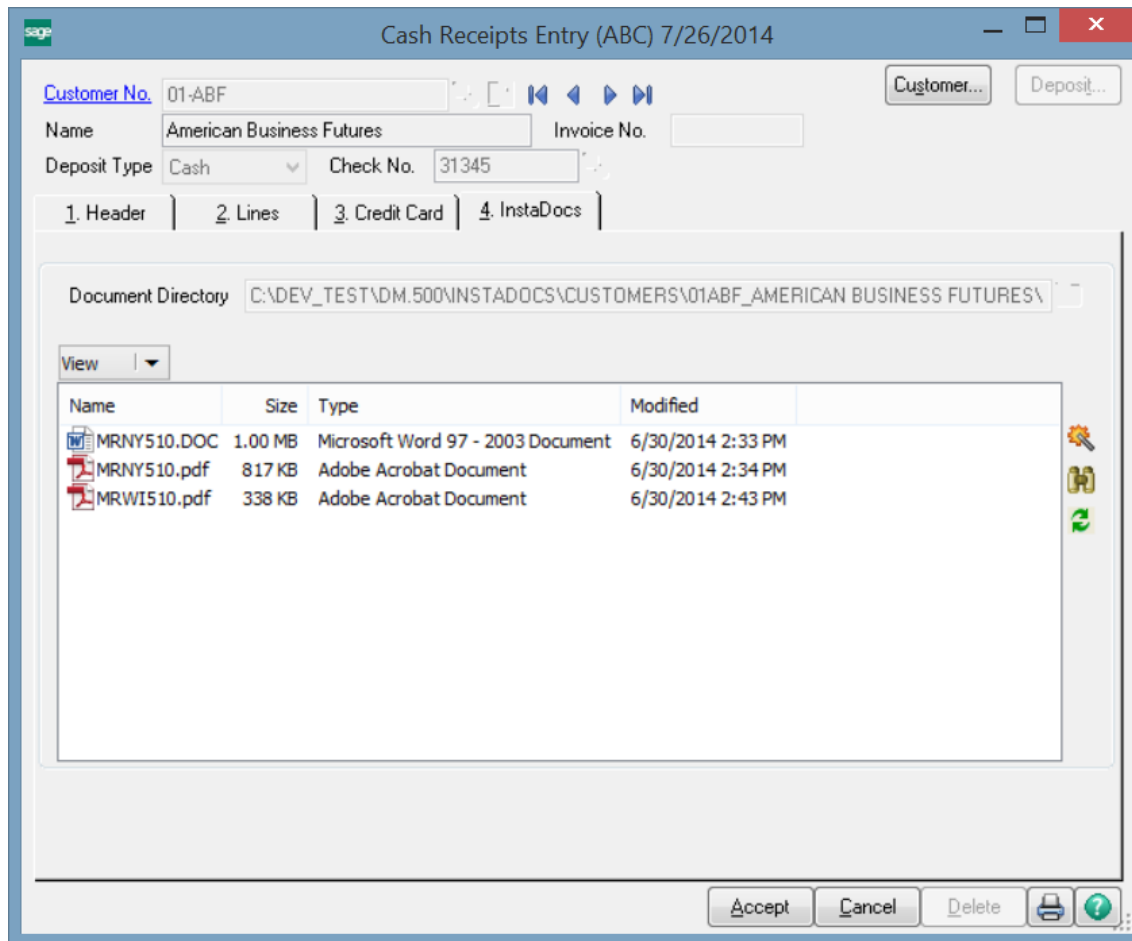
The behavior of the panel is similar to those in Customer Maintenance, with these additions:

- Only those documents Drag and Dropped or Pasted into this panel are displayed on this panel.

- Files that are Drag and Dropped or Pasted into this panel are **Auto-Tagged** with the Check Number.

Invoice and Statement Printing
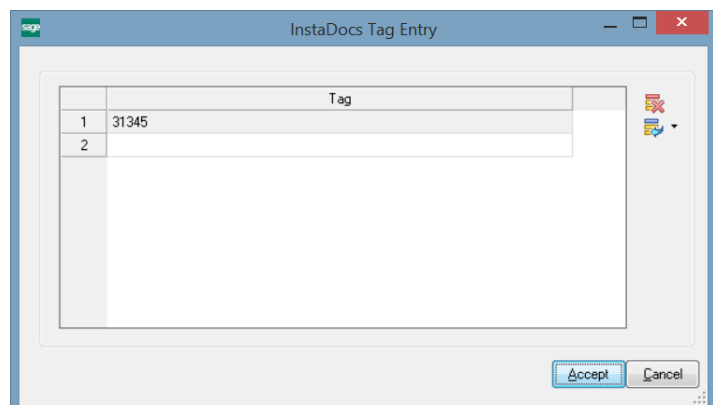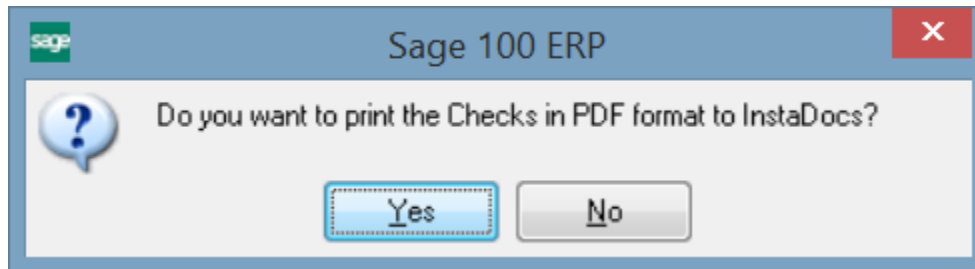
After Invoices and Statements are previewed or printed, the user will be prompted to print the in PDF format and saved into the Customer's directory.

The PDF File Name will be based on the **Naming Convention for Invoice Document** and **Naming Convention for Statement Document** settings in *InstaDocs* **Setup Options**.

For Invoice Printing, as the PDF is saved, the document is Auto-Tagged with the Invoice Number.

Note: This feature is only available if the **Paperless Invoice Printing Update to Customer** and **Paperless Statement Printing Update to Customer** Checkboxes are selected in *InstaDocs* **Setup Options**.

Invoice History Inquiry

The *InstaDocs* Tab has been added to the Invoice History Inquiry Panel, and has the same capabilities as the panel in Invoice Data Entry.

InstaDocs SuperSearch

This Search Program has been added to the Accounts Receivable Utilities menu, and has the same functionality as the Search Panel outlined in Customer Maintenance.

Section E: Uninstall DSD Enhancements

A DSD Enhancements Uninstall Utility has been provided for the purposes of removing DSD Enhancements from your Sage 100 System. This utility may be accessed from the **DSD Enhancement Control Panel** menu option on the **Library Master / Utilities** menu.
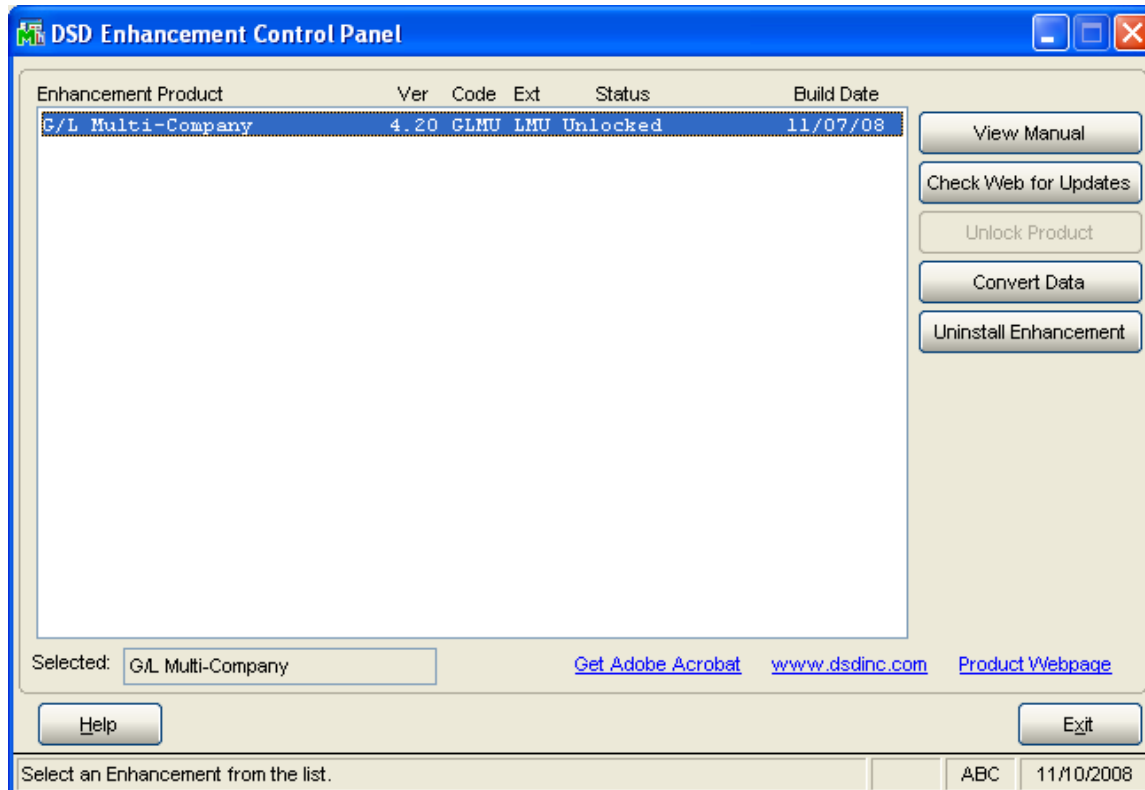
When accessing the **DSD Utility Suite**, select the enhancement that you wish to Uninstall, and then select the **Uninstall Enhancement** button. The following message box will appear:
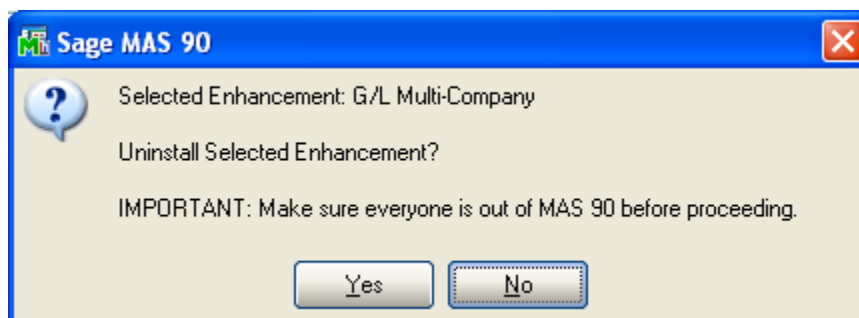
Select **No** to exit the Uninstall Process.
Select **Yes** to continue with the Uninstall Process.

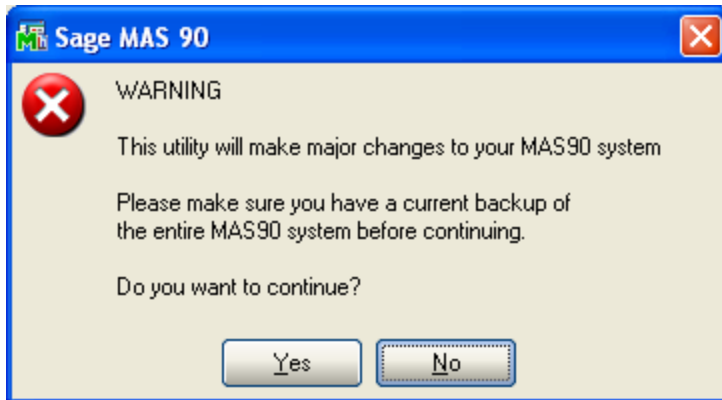The following message box will appear, to remind you that a complete backup of your entire MAS90 system should be completed prior to uninstalling a DSD product.

Select **No** to exit the Uninstall Process.
Select **Yes** to continue with the Uninstall Process.

After the Uninstall of the DSD Enhancement, you MUST reinstall certain standard Sage 100 modules, followed by reinstallation of MAS Service Packs / Updates, if applicable.

The following message box will appear, and will display which of those specific Sage 100 modules you must reinstall afterwards.

Select **No** to exit the Uninstall Process.
Select **Yes** to continue with the Uninstall Process.

The following message box will appear, displaying the final warning message.

Select **No** to exit the Uninstall Process.
Select **Yes** to continue with the Uninstall Process. At this point, the DSD Enhancement will be removed from the Sage 100 system.
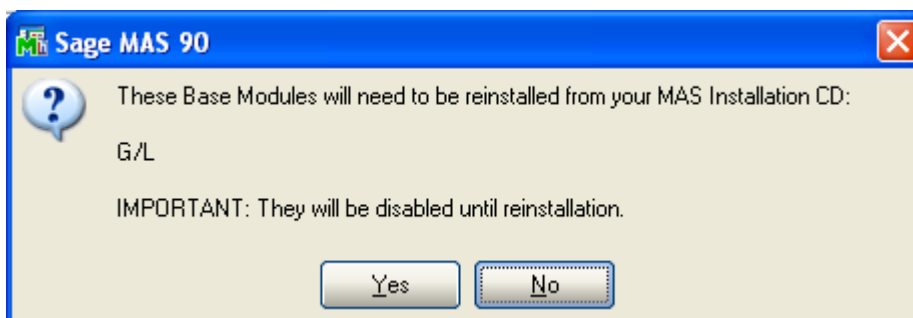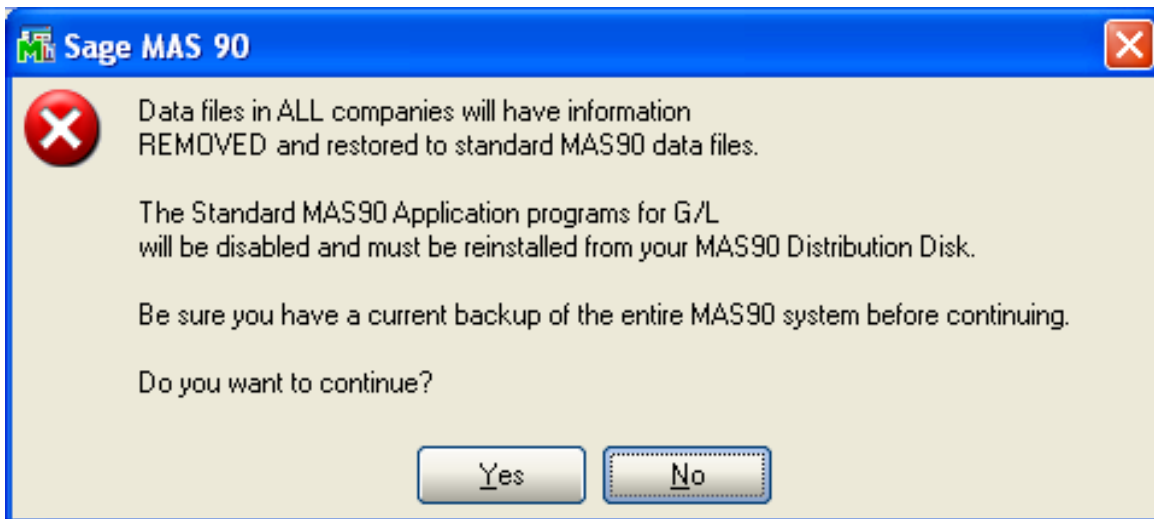

After completion of the Uninstall, the following message box will appear. Select OK to continue.
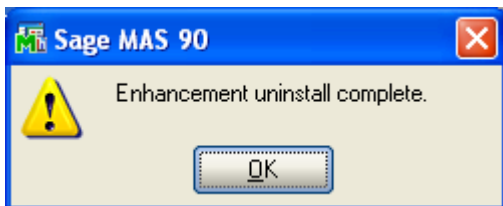
Now that the Uninstall process is completed, you must:

- Reinstall the applicable standard Sage 100 modules
- Reinstall the latest Sage 100 Service Pack/Updates, if applicable.
- Reinstall any other DSD Enhancements or Developer products that are affected from the reinstallation of the standard Sage 100 module(s).

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