



**DSD**  
BUSINESS SYSTEMS

# **DSD Business Systems**

MAS 90/200 Enhancements

IT00

Internet.Sales

IT-1000

Version 4.40



**Sage Software  
Development Partner  
GOLD**

Information in this document is subject to change without notice.

Copyright 1993-2010, DSD Business Systems All rights reserved.

Internet.Sales User's Manual  
Version 4.40

8 December, 2010

DSD Business Systems  
5120 Shoreham Place  
Suite 280  
San Diego, CA 92122  
858/550-5900 8:00am to 5:00pm PST  
858/550-4900 Fax

### **Trademarks**

**ProvideX®** is a Trademark of Sage Software.

**Windows** is a trademark of Microsoft Corporation.

**MAS 90/200®** is a registered trademark of Sage Software.

**PXPlus®** is a registered trademark of PVX Plus technologies

All other product names and brand names are service marks, and/or trademarks or registered trademarks of their respective companies.

This documentation and the software described herein, is prepared and published under license. Sage Software has not tested or verified either the software or any representation in this documentation regarding the software. Sage Software does not make any warranty with respect to either this documentation or the software described herein, and specifically disclaims any warranty, express or implied, with respect hereto, including the warranties of fitness for a particular purpose and merchantability.



## Table of Contents

---

<b>SECTION A: INTRODUCTION</b>	<b>5</b>
WEB RESOURCES .....	5
SUPPORT .....	5
INTERNET.SALES FEATURES.....	6
<b>SECTION B: GETTING STARTED</b>	<b>7</b>
REQUIRED LEVELS .....	7
INSTALLATION .....	7
DSD ENHANCEMENT CONTROL PANEL.....	9
<b>SECTION C: SETUP</b>	<b>11</b>
MAS90WEB .....	11
SETUP .....	11
<b>SECTION D: SYSTEM OPERATIONS</b>	<b>13</b>
WEB MENU MAINTENANCE .....	13
A/R SALESPERSON MAINTENANCE.....	13
USER ID MAINTENANCE .....	14
FROM THE INTERNET .....	15
ITEM ENTRY .....	17
SHOPPING CART SUBMITTAL .....	19
ODBC DICTIONARY.....	19
<b>SECTION E: UNINSTALL DSD ENHANCEMENTS</b>	<b>20</b>
<b>LICENSE AGREEMENT</b>	<b>23</b>
<b>FAX TRANSMITTAL FORM</b>	<b>25</b>

## Section A: Introduction

---

This manual contains a description and instructions for this DSD product. Operating instructions are included for the features added by this product to MAS 90/200. For instructions on using MAS 90/200, refer to the appropriate MAS 90/200 manual, or call your MAS 90/200 reseller. DSD Business Systems offers excellent MAS 90/200 support, at an hourly rate.

### Web Resources

DSD web site: <http://www.dsdinc.com>

The Enhancement page contains:

- Current Release Schedule*
- Purchasing Information*
- Installation Instructions*
- Product Support*
- Enhancement Links*

IT00 Internet.Sales:

<http://www.dsdinc.com/enh/pages/IT00.htm>

The product web page contains:

- Product Description*
- Web Links*
- Current Product Version Table*
- Product Installation File Download*
- Product Manual in .pdf Format*
- Revision History*
- FAQ*

### Support

DSD provides product support through MAS 90/200 resellers. Support is provided for the current version. Older versions are supported at an hourly rate. DSD's telephone number is **858-550-5900**. Fax: **858-550-4900**.

For a hard error, where the program displays an error dialog, report:

- Error number.*
- Program name.*
- Line number.*
- Program version.*

*Exact sequence that caused the error, including menus and menu selections.  
Other pertinent information.*

If leaving a message or faxing, please include:

*Your name.*

*Your phone number (and fax if applicable) and extension.*

It is possible to be unable to duplicate a problem, because of data corruption or because we have not exactly duplicated a particular operating environment. In such circumstances, we can only continue to try to fix the problem if we can either access the system with Symantec PCAnywhere or by some other means access or duplicate the system.

### ***Internet.Sales Features***

This DSD Extended Solution allows salespeople access to customer data via the e-Business Manager module. Orders can be placed while viewing costs, adding line item discounts, and flagging items for drop-shipment. Access is limited to customers assigned to a specific salesperson.

The E-business Manager .order applet must be installed in order for this Extended Solution to function.

## Section B: Getting Started

### CAUTION

- **If you reinstall or upgrade one of the MAS 90/200 modules listed in the following table, you must also reinstall this Enhancement.**
- Enhancements from different Sage Developers are generally not designed to work together. If installed together, problems are likely to occur.
- **Check with DSD before installing more than one Enhancement.**
- **Do not install this Enhancement on MAS SQL Systems.**

### Required Levels

MAS 90/200 Module	Module Required	Required Level
I/T	Y	4.40
I/W	Y	4.40
A/R	Y	4.40

### Installation

1. **Back-up:** Exit all MAS 90/200 sessions. Back-up existing MAS 90/200 data.
2. **Check Levels:** MAS 90/200 module levels **must match** those listed above.
3. **Run Enhancement Setup Program:** Save the executable installation program (sent to you or downloaded from our website) in a convenient location on the MAS 90/200 server. Launch the program from Windows Explorer or by selecting Start/Run, and then browse for the file in the location you saved it. Follow on-screen instructions.
4. **Send your Sage Serial Number to your DSD Representative:** Send your Sage Serial Number to your DSD representative in order for us to send you back the encrypted keys to unlock your system. This serial number can be found in Library Master\Setup\System Configuration, Tab 3. Registration as Serial Number.
5. **Re-Start MAS 90/200:** MAS 90/200 will be updated.
6. **Unlock the Enhancement:** DSD Enhancements must be unlocked to run. When any part of the Enhancement is run for the first time, the **DSD Enhancement License Agreement and Activation** window will appear. Follow the steps shown on that window. *You can click the Help button for more detailed instructions.*

**Note:** On the next page is a screenshot of the DSD Enhancement License Agreement and Activation window.

After accepting the License Agreement, you can then select the type of unlocking that you'd prefer. The choices are File, Web, Demo and Manual Entry.

**File Unlock:** After receiving your encrypted serial number key file from DSD, and placing that file in the MAS90/SOA directory, selecting this option will unlock all products keys contained in the file. This means you can unlock all enhancements at once using this option.

**Web Unlock:** If the system that is running the DSD Enhancement *has web access* and you *have sent DSD your Sage Serial number*, you can unlock the Enhancement without assistance using Web Unlock. When this option is selected, the program will attempt to download encrypted serial number key file from DSD *and then proceed to unlock all enhancements contained in the file.*

- The MAS 90/ 200 system that is being used must have web access for this option to be effective.
- You can send your Sage Serial Number to your DSD Enhancements sales representative.

**Demo Unlock:** If a Demo mode is available for the Enhancement you're running, you will be able to Demo unlock the product without assistance from DSD for demo purposes.

- *Creating a Demo Unlock is a good way to temporarily unlock DSD Enhancements off-hours, if you do not have web or email access. Later, you can unlock the product fully, during business hours.*

**DSD Enhancement License Agreement and Activation**

License Agreement

YOU MUST READ THIS AGREEMENT COMPLETELY AND AGREE BEFORE PROCEEDING. SCROLL THROUGH THIS AGREEMENT USING THE SLIDER CONTROL.

IMPORTANT: THIS SOFTWARE IS LICENSED BY DSD BUSINESS SYSTEMS, INC. TO CUSTOMERS FOR THEIR USE ONLY IN ACCORDANCE WITH THE TERMS SET FORTH IN THIS CUSTOMER LICENSE AGREEMENT. OPENING OR USING THIS PACKAGE CONSTITUTES ACCEPTANCE OF THESE TERMS. IF THE TERMS OF THIS LICENSE ARE NOT ACCEPTABLE, THE CUSTOMER MAY OBTAIN A FULL REFUND OF ANY MONEY PAID IF THIS UNUSED, UNOPENED PACKAGE IS RETURNED WITHIN TEN (10) DAYS TO THE DEALER FROM WHICH IT WAS ACQUIRED.

**1** Agree to License Agreement  
 Agree  Disagree

**2** Select Unlocking Type  
 Web  File  
 Demo  Manual Entry

**3** Call DSD at 858-550-5900  
 Have this information ready: End User Name: DSD Business Systems  
 Serial Number: 0555188

**4** Enter the following from DSD  
 Activation Key:   
 Click to Unlock:

ABC 4/28/2010

**Manual Entry Unlock:** If you want to unlock a single enhancement using a single encrypted key, you can select this option and enter the 64 character key you receive from DSD by copy and paste.

**Note:** You can also unlock a DSD Enhancement through the **DSD Enhancement Control Panel** found on the Library Master Utilities Menu. Then, select the Enhancement with your mouse from the list of Enhancements and click the **Unlock Product** button on the right side of the window.

- Convert Data:** After registration, the Data Conversion window will appear. Follow on-screen instructions to complete data conversion. You can exit the conversion program without converting data. The Enhancement will not proceed, however, until data is converted. If you enter an enhanced program and data has not been converted, the conversion program will run again.

## DSD Enhancement Control Panel

Starting with version 3.61, all DSD Enhancement products include DSD's Enhancement Control Panel. The **DSD Enhancement Control Panel** is accessed from the **Library Master Utilities** menu.

The DSD Enhancement Control Panel is a simple to use yet powerful system to help maintain DSD Enhancements installed on a MAS 90/200 system. To use it, select an Enhancement product from the list on the window and then click the button, on the right side of the window, which corresponds with the desired task.

**View Manual:** This button will display the product manual for the selected Enhancement using Adobe Acrobat. For this to be possible, the PDF file for the corresponding manual

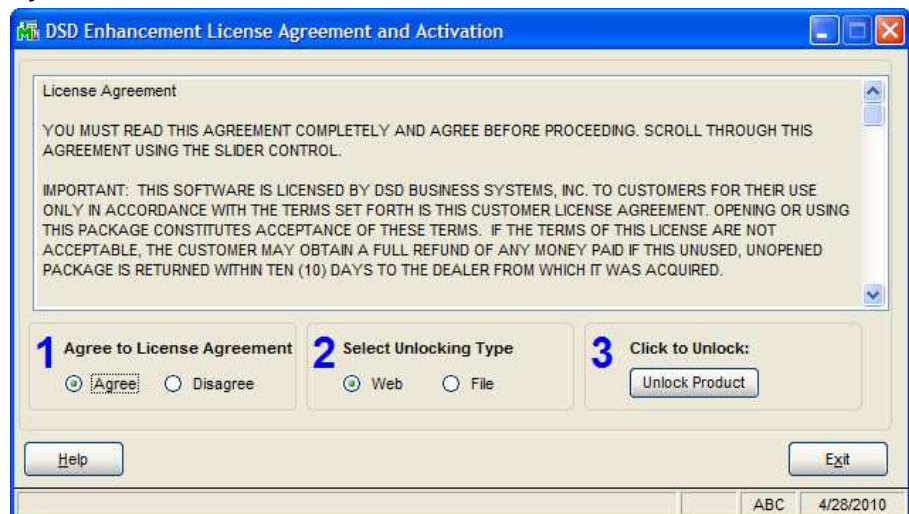
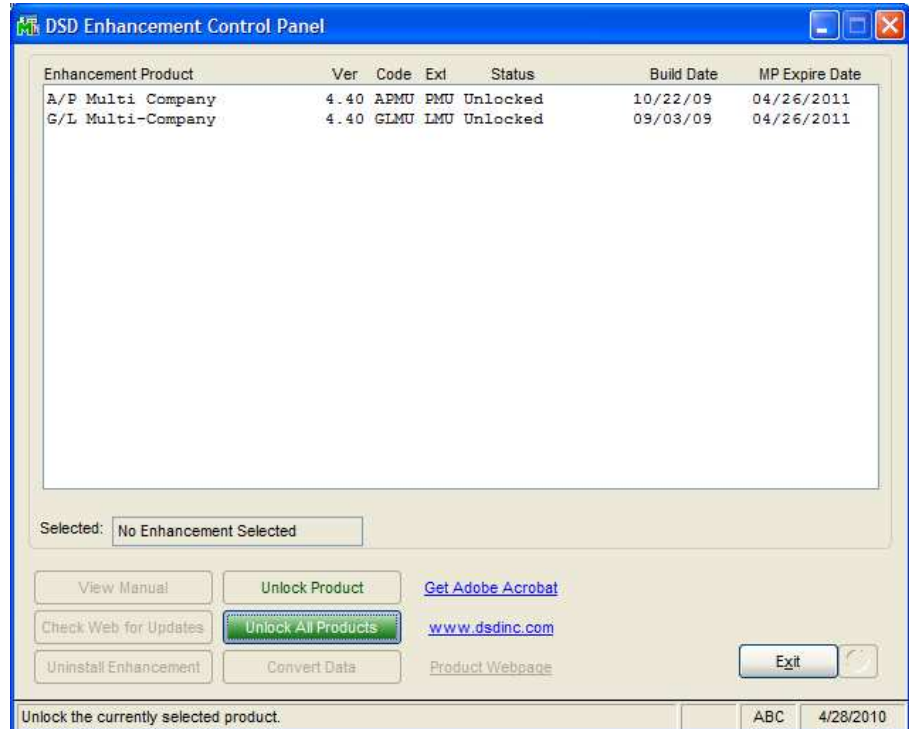
must be in the "MAS90/PDF" folder in the MAS 90/200 system. If the file is not present, and the system has web access, the correct PDF file will be automatically downloaded from the DSD website, put into the "MAS90/PDF" folder and then displayed.

**Check the Web for Updates:** This button will check the DSD website to see what the current build is the selected Enhancement and alert the user if a later version is available. *This requires an ftp web connection on the MAS 90/ 200 system.*

**Unlock Product:** This will cause the DSD Enhancement License Agreement and Activation window to appear. Using this window is described on the previous page. *This button is disabled if the selected Enhancement is already unlocked.*

**Unlock All Products:** This will cause the DSD Enhancement All License Agreement and

Activation window to appear. This window is similar to the one described on the previous page, but



has only web and file as options to unlock. *This button is never disabled*

**Convert Data:** After verification, the selected Enhancements data conversion program will run. Data conversion is non-destructive, and may be triggered any number of times. Sometimes this is required to fix data records imported or updated from a non-enhancement installation.

**Help:** The Help button, located at the bottom right of the window, opens an HTML help file .

**Get Adobe Acrobat:** Opens the Adobe Acrobat website to the page where Acrobat can be downloaded and installed.

**Uninstall Enhancement** If this option is available, then selecting this button will start the un-install process, removing the enhancement from the system.

There are also links to the DSD website and the Enhancement page on that site.

## Section C: Setup

### MAS90WEB

After installation, you will need to copy the following files from the MAS90\Links folder in the MAS90 installation into the Webeng\Links folder on the web server:

AR_LevelConversion.pvc	IT_LevelConversion.pvc
AR_SalespersonListing_rpt.pvc	IT_ShoppingCartDetail_bus.pvc
AR_Salesperson_bus.pvc	IT_ShoppingCart_bus.pvc
AR_Salesperson_ui.pvc	IT_ShoppingCart_upd.pvc
IT_EBMUserIDListing_rpt.pvc	IT_UIDCustomerChange_bus.pvc
IT_EBMUserIDListing_ui.pvc	IT_WebMenu_bus.pvc
IT_EBusinessManagerUserID_bus.pvc	IT_WebMenu_ui.pvc
IT_EBusinessManagerUserID_ui.pvc	

**Copy IW programs to IIS Server:** Copy the programs in the “IW” directory into the “IW” directory in the “wwwroot” directory of the **MAS 90 e-Business Manager server**. *This step is required to place the proper programs on the server. As some businesses have a server site that is remotely hosted, this step may require you to FTP the “IW” programs to the server.*

### Setup

Upon completion of software installation, you will need to access Setup Options from the e-Business Manager Setup menu. Select this part number and the Setup screen for this Extended Solution will appear. Check the ‘Enable DSD Extended Solution’ box to activate this Extended Solution.



You must visit this Setup screen after each upgrade or reinstallation of this Extended Solution.

***Role Maintenance***

The following Task has been added to e-Business Manager, Setup Options:

- Extended Solutions Setup

Please review your security setup in Role Maintenance and make appropriate changes.

## Section D: System Operations

### Web Menu Maintenance

A new Group called 'Sales' has been added. It is similar to the .order Group MAIN. You will need to configure this for what is appropriate for your salespeople.

The screenshot shows the 'Web Menu Maintenance' window for the 'SALES' group. The 'Group' dropdown is set to 'SALES'. Below it, there are checkboxes for 'Display on Main Menu', 'Display on Menu Bar', and 'Use SSL Protocol'. There are also input fields for 'Main Menu Text', 'Menu Bar Text', and 'External Link'. A 'HREF Link' field is also present. At the bottom, there are checkboxes for 'Require User ID Supervisor Rights' and 'Require User ID Shopping Cart Rights'. The window includes 'Accept', 'Cancel', and 'Delete' buttons, along with a printer icon and a help icon.

### A/R Salesperson Maintenance

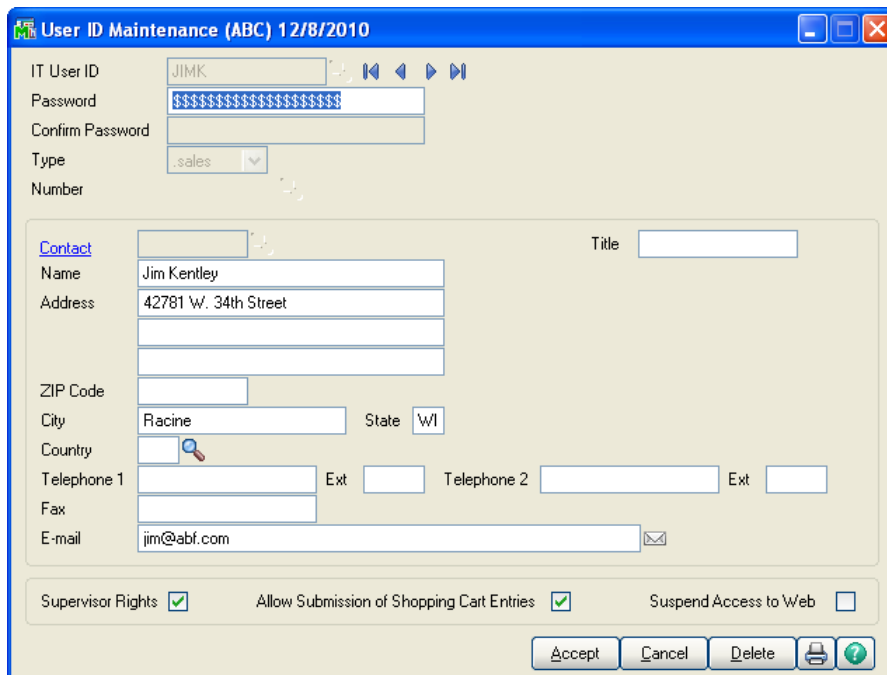
Salesperson Maintenance has been modified with a 'Sales' button. Click this to access the Internet.Sales Setup screen.

The screenshot shows the 'Salesperson Maintenance' window for 'Jim Kentley' (Salesperson No. 01-0100). The window has tabs for '1. Main' and '2. History'. The 'Main' tab is active, showing fields for Address, ZIP Code, City, State, Country, Telephone, E-mail Address, and Commission Rate. An 'Internet.Sales Setup' dialog box is overlaid on top of the main window. This dialog has a checked 'Internet Enabled' checkbox. It contains fields for 'User ID' (JIMK), 'Password', and 'Confirm Password'. There are also checkboxes for 'Allow Edit of Customer/User ID', 'Allow Submission of Shopping Cart Entries', and 'Suspend Access'. At the bottom of the dialog are 'Accept' and 'Cancel' buttons. The main window also has a 'Sales' button in its footer.

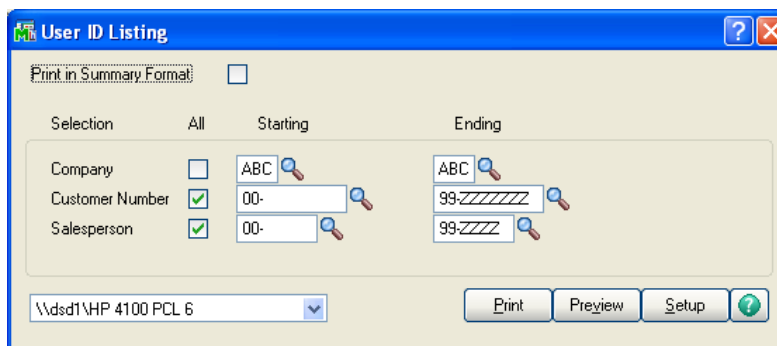
Establish the User ID and password. The option to 'Allow Edit of Customer /User ID' is the same as 'Supervisor Rights' in EBM User ID Maintenance. 'Suspend Access' is the same as 'Suspend Access to Web' and 'Allow Submission of Shopping Cart Entries' is tied to the same named option in User ID Maintenance. The salesperson options to require acceptance of changes and submits will override whatever has been established for the customer. Therefore if the customer option to require sales order submits is checked, but not for the salesperson, then no acceptance will be required when this salesperson submits a shopping cart for this customer.

**User ID Maintenance**

Salesperson logins can also be maintained in EBM User ID Maintenance. The Type field has been modified with .sales in the drop box.



A selection range by Salesperson Number has been added to the User ID listing.



**From the Internet**

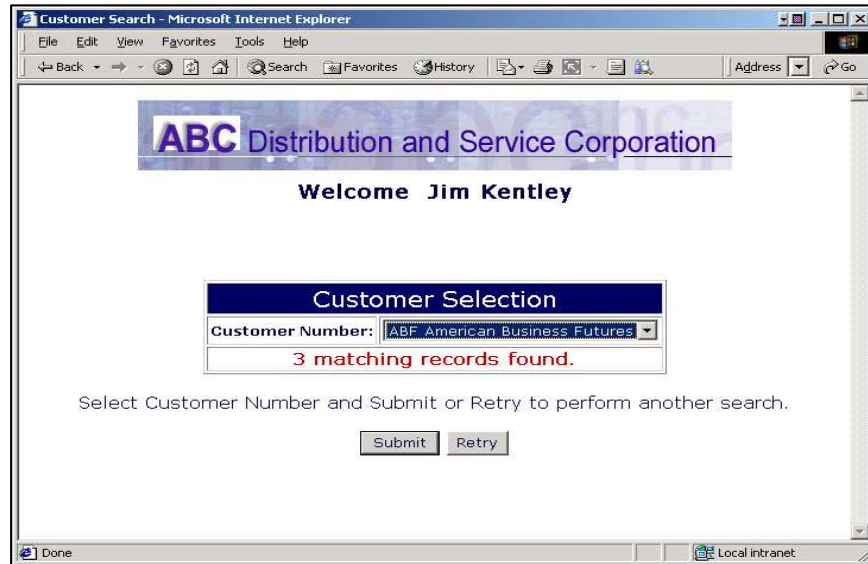
After you have logged on to e-Business Manager as a salesperson, you will be presented with the Customer Search form. Specify the Customer Number, Customer Name, Sort Field, Customer Type, Zip Code, or Phone Number.



The screenshot shows a web browser window titled "Customer Search - Microsoft Internet Explorer". The browser's address bar is empty, and the status bar at the bottom indicates "Done" and "Local intranet". The main content area displays the logo for "ABC Distribution and Service Corporation" in a blue banner. Below the logo, it says "Welcome Jim Kentley". The central part of the page is a form titled "Customer Search" with a dark blue header. The form contains six input fields, each with a label to its left: "Customer Number:", "Customer Name:", "Sort Field:", "Customer Type:", "Zip Code:", and "Phone Number:". Below these fields is a "Search" button. At the bottom of the form area, there is a small instruction: "Enter ONE of the search criteria to start the search."

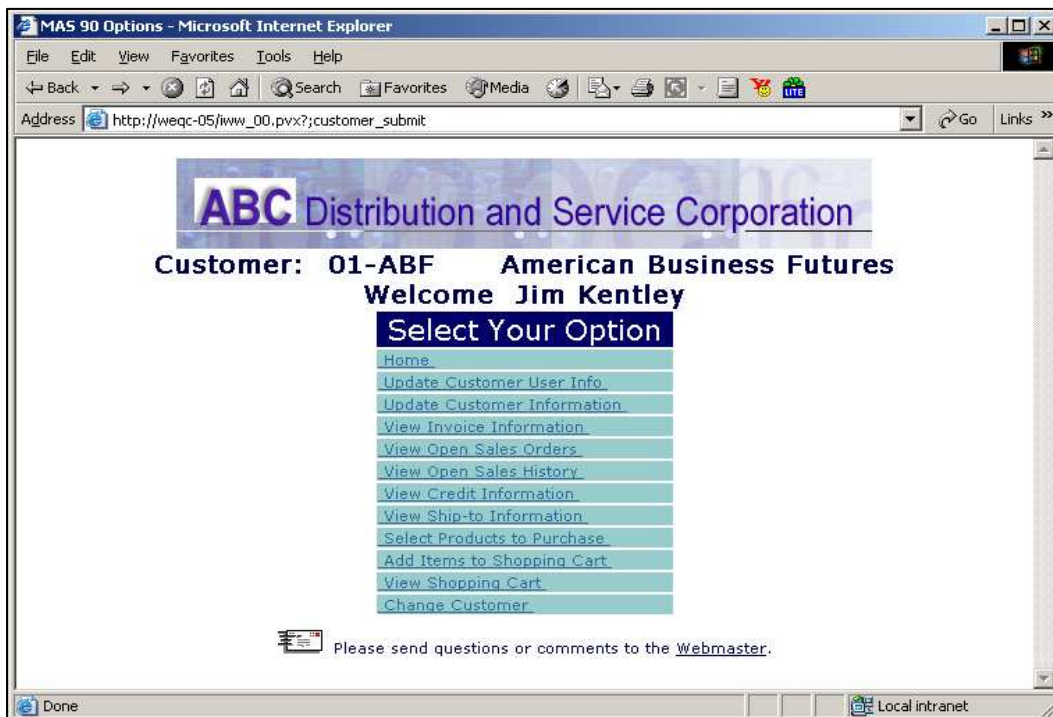
Enter search criteria in any of these fields (full or partial) and click the Search button. If multiple criteria are entered, then it uses the data in the first search field with non-blank value\*.

*\* Only one Search on a field is performed at a time. Therefore, if you entered 'Accounting' in the customer name field and '(708)' in the phone number field, the results will **not** be all customers who match both data fields. It will be all customers who match 'Accounting' as the beginning characters of their customer name, or if it finds none, then all customers whose phone number begins (708).*



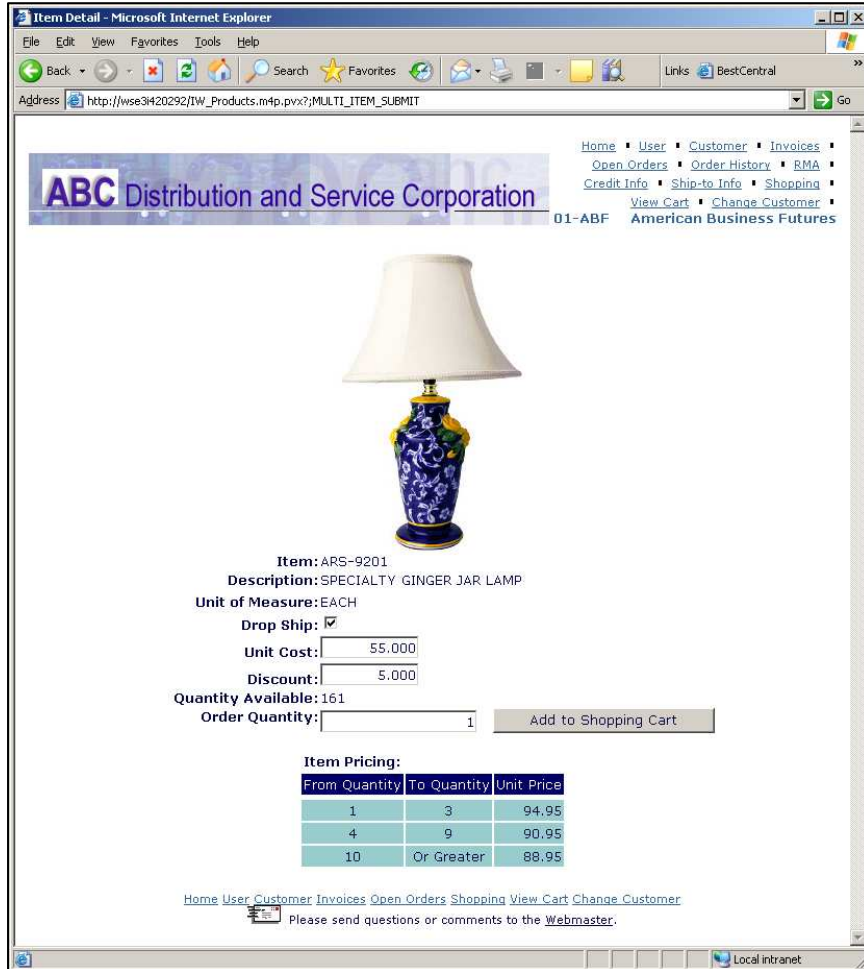
If only one match is found, it will select that Customer. If more than one match is found, you will need to select the appropriate value from the Customer Number drop box and click the Submit button or press the Retry button to enter in new search criteria.

Once a valid Customer Number is selected, you will proceed to the Main Options screen. The Customer Number and Name is displayed above the Options Menu. The Change Customer option has been added to the menu; use this to select a different Customer Number. On all of the internet HTML forms, the name of the current customer will be displayed.

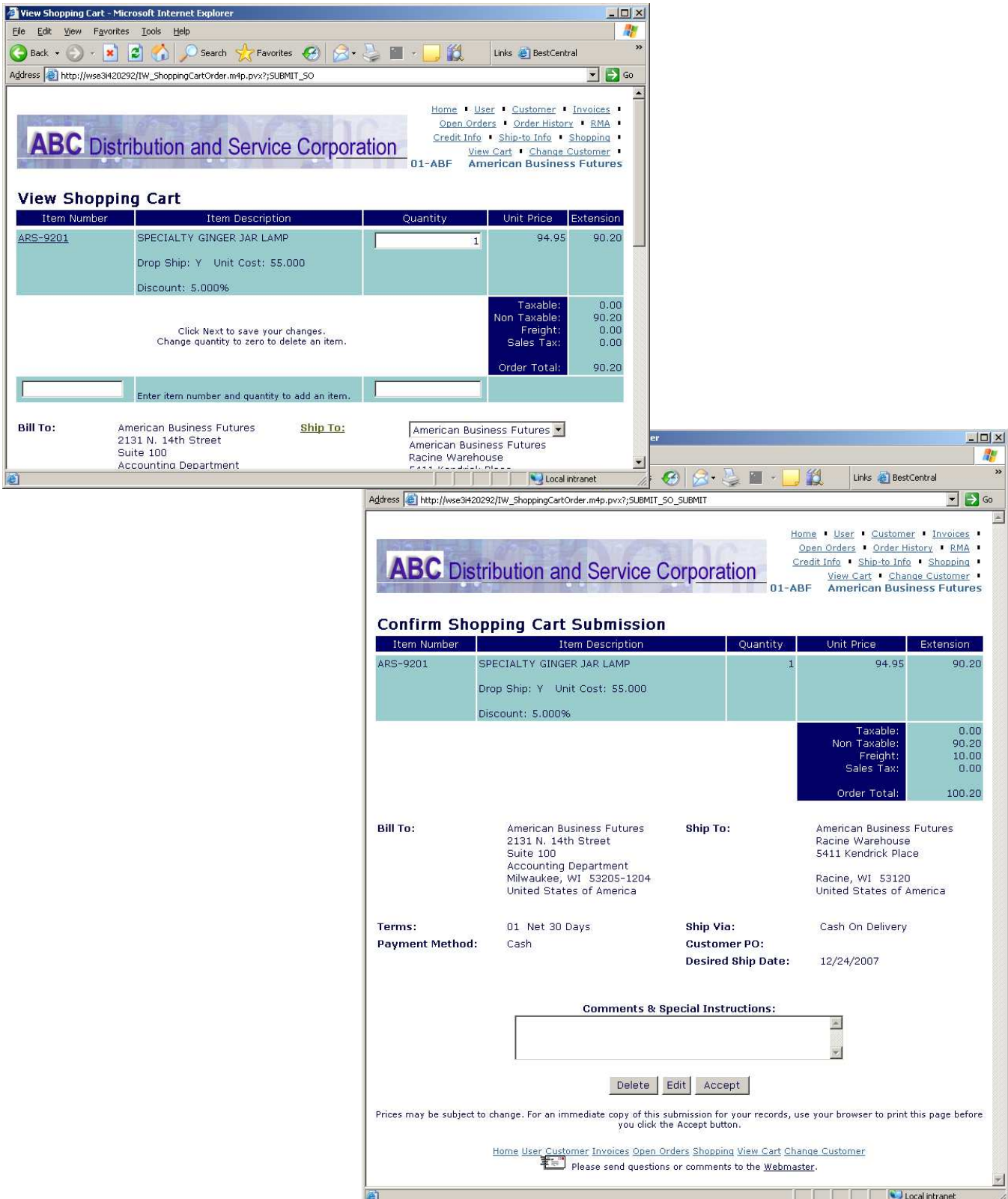


**Item Entry**

From Select Products to Purchase, then drill into the item detail the customer wishes to purchase. This form has been modified to display the Customer Number & Name at the top of the form. It also contains a Drop Ship field, a Unit Cost field and a Discount field. Unit Cost should only be filled in if you selected Drop Ship. It will default to zero and can be overridden. If you fill in a value when Drop Ship is unchecked, it will not update to the Sales Order. Discount should be entered as a percent like Sales Order line entry.



The View Shopping Cart and Confirm Shopping Cart forms will then display these additional fields under each item; Unit Cost will only display if Drop Ship is selected. Note the line extension reflects the application of the discount.



**Shopping Cart Submittal**

If Drop Ship was checked on a line in the shopping cart, then the subsequent sales order line will be set to Drop Ship. The Unit Cost will be set to the shopping cart's unit cost value.

If the Sales Order option to Allow Discount Rate by Line is checked, the Discount rate on the shopping cart line will transfer to the Discount Rate of the sales order line.

**ODBC Dictionary**

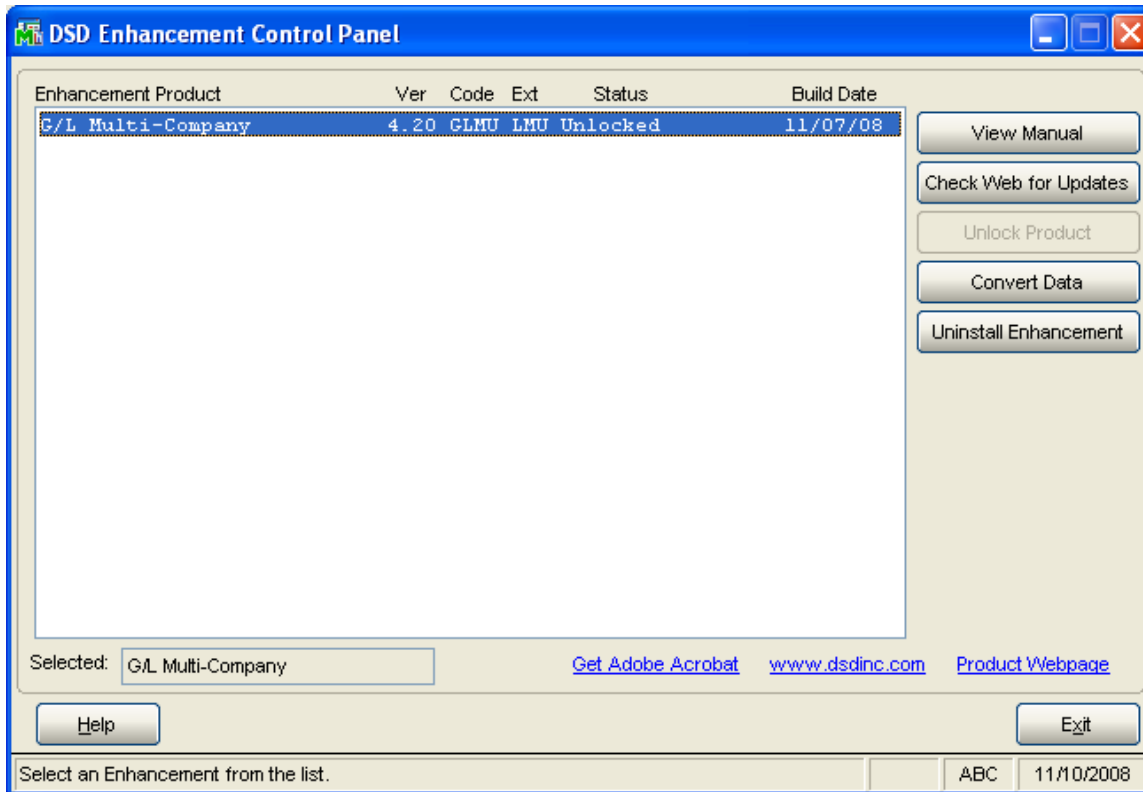
The files listed below have been added or changed in the ODBC Dictionaries by this Extended Solution for Crystal Reports purposes.

<i>File:</i>	<i>Field:</i>
AR_Salesperson:	EBMEnabled_001\$ RequireAcceptOfCustChange_001\$ RequireAcceptOfUIDChange_001\$ RequireAcceptOfSOSubmits_001\$
AR_SalespersonListingWrk:	EBMEnabled_001\$ RequireAcceptOfCustChange_001\$ RequireAcceptOfUIDChange_001\$ RequireAcceptOfSOSubmits_001\$ EBMUserID_001\$ SupervisorRights_001\$ AllowSubOfShoppingCart_001\$ SuspendAccess_001\$
SY_EBusinessManagerUserID:	SalespersonDivisionNo_001\$ SalespersonNo_001\$
IT_UserIDListingWrk:	SalespersonDivisionNo_001\$ SalespersonNo_001\$
IT_ShoppingCartItemsSelected:	DropShip_001\$ UnitCost_001 LineDiscountPercent_001
IT_ShoppingCartDetail:	DropShip_001\$ UnitCost_001 LineDiscountPercent_001
DropShip_001\$	IT_ShoppingCartAutoLogDtl: UnitCost_001 LineDiscountPercent_001

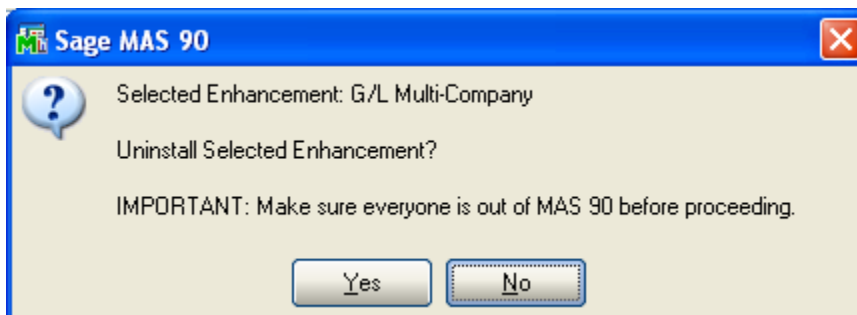
Be aware that the ODBC Dictionaries may contain other files and data fields that will be unavailable without their corresponding Extended Solutions installed.

## Section E: Uninstall DSD Enhancements

A DSD Enhancements Uninstall Utility has been provided for the purposes of removing DSD Enhancements from your MAS 90/200 System. This utility may be accessed from the **DSD Enhancement Control Panel** menu option on the **Library Master / Utilities** menu.

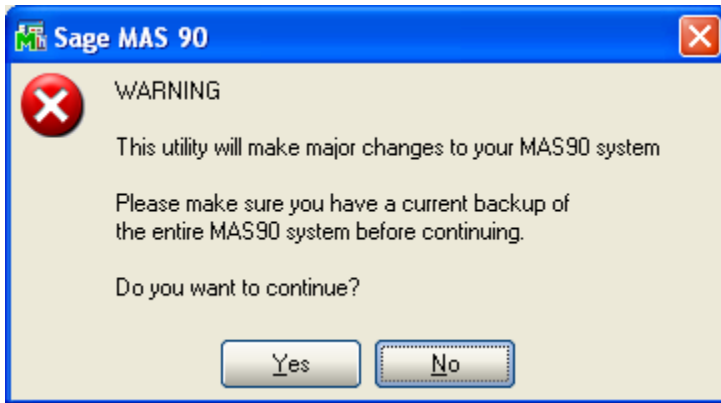


When accessing the **DSD Utility Suite**, select the enhancement that you wish to Uninstall, and then select the **Uninstall Enhancement** button. The following message box will appear:



Select **No** to exit the Uninstall Process.  
 Select **Yes** to continue with the Uninstall Process.

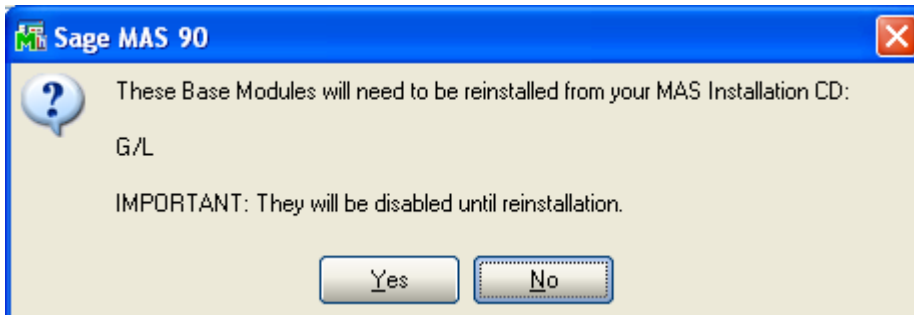
The following message box will appear, to remind you that a complete backup of your entire MAS90 system should be completed prior to uninstalling a DSD product.



Select **No** to exit the Uninstall Process.  
Select **Yes** to continue with the Uninstall Process.

**After the Uninstall of the DSD Enhancement, you MUST reinstall certain standard MAS 90/200 modules, followed by reinstallation of MAS Service Packs / Updates, if applicable.**

The following message box will appear, and will display which of those specific MAS 90/200 modules you must reinstall afterwards.

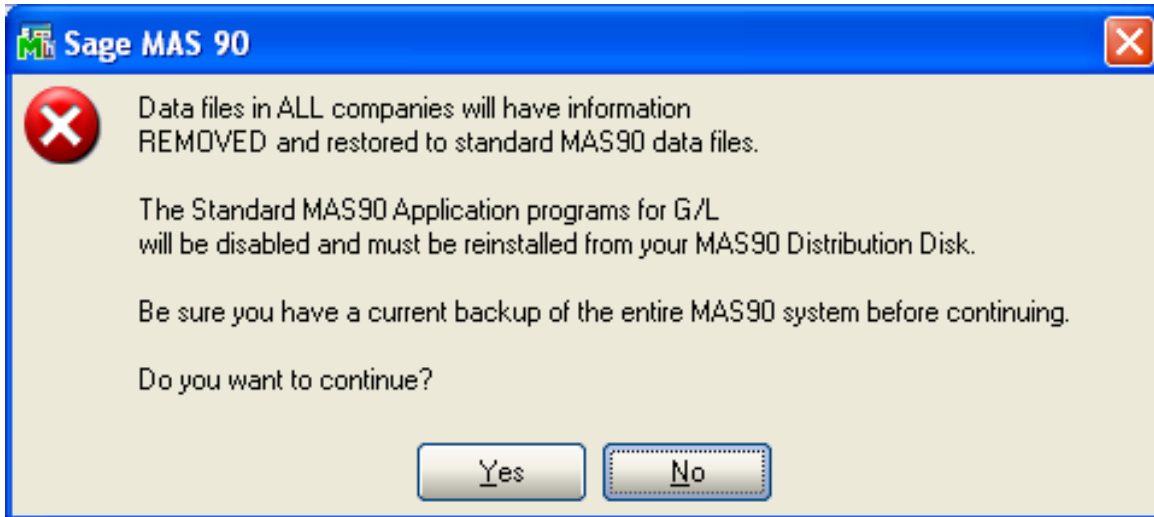


Select **No** to exit the Uninstall Process.  
Select **Yes** to continue with the Uninstall Process.

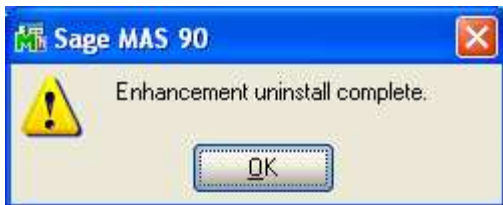
The following message box will appear, displaying the final warning message.

Select **No** to exit the Uninstall Process.

Select **Yes** to continue with the Uninstall Process. At this point, the DSD Enhancement will be removed from the MAS 90/200 system.



After completion of the Uninstall, the following message box will appear. Select OK to continue.



Now that the Uninstall process is completed, you must:

- Reinstall the applicable standard MAS 90/200 modules
- Reinstall the latest MAS 90/200 Service Pack/Updates, if applicable.
- Reinstall any other DSD Enhancements or Developer products that are affected from the reinstallation of the standard MAS 90/200 module(s).

## License Agreement

---

**IMPORTANT:** THIS SOFTWARE IS LICENSED BY DSD BUSINESS SYSTEMS, INC. TO CUSTOMERS FOR THEIR USE ONLY IN ACCORDANCE WITH THE TERMS SET FORTH IN THIS CUSTOMER LICENSE AGREEMENT. OPENING OR USING THIS PACKAGE CONSTITUTES ACCEPTANCE OF THESE TERMS. IF THE TERMS OF THIS LICENSE ARE NOT ACCEPTABLE, THE CUSTOMER MAY OBTAIN A FULL REFUND OF ANY MONEY PAID IF THIS UNUSED, UNOPENED PACKAGE IS RETURNED WITHIN TEN (10) DAYS TO THE DEALER FROM WHICH IT WAS ACQUIRED.

1. **LICENSE. DSD BUSINESS SYSTEMS, INC.,** a California corporation as Licensor and owner hereby agrees to grant you as Licensee a non-exclusive license to use the enclosed software subject to the terms and restrictions set forth in this License Agreement. Title in and ownership of all programs and program enhancements or modifications written by DSD Business Systems, Inc. shall remain at all times vested in DSD Business Systems, Inc. The right granted by this Customer License Agreement and your payment of the non-refundable License fee is the right to use the Program in accordance with the terms of this Customer License Agreement. Delivery of a copy of the Program to you is made solely to enable you to exercise this right.
2. **COPYRIGHT.** This Program is copyrighted and all rights are reserved by DSD BUSINESS SYSTEMS, INC. and SAGE, INC. You may not copy or reproduce any part of the Program except to copy the Program for backup purposes. If you make a backup copy you must reproduce and include the copyright notice on it. The distribution of the product is intended for the use of the original Licensee only and for use only on the computer systems specified. Lawful users of this Program are hereby licensed only to read the Program from its medium into the memory of a computer only for the purpose of executing the program.

The documentation is also copyrighted and all rights are reserved. This document may not, in whole or in part, be copied, photocopied, reproduced, translated, transmitted or reduced to any electronic medium of machine readable form without prior consent, in writing, from DSD BUSINESS SYSTEMS, INC.

The Licensee recognizes that DSD BUSINESS SYSTEMS, INC. has expended considerable time, effort and money to develop the licensed Software and Manual and that DSD BUSINESS SYSTEMS, INC. will be substantially damaged by its unauthorized use, sale or distribution. In addition to recovery of all damages and the obtaining of injunctive relief as provided by law, in the event legal action must be taken to enforce this provision, the Licensee will pay DSD BUSINESS SYSTEMS, INC. all reasonable legal fees incurred in enforcing the rights of DSD BUSINESS SYSTEMS, INC. under this provision.

3. **RESTRICTIONS ON USE AND TRANSFER.** The original and any backup copies of the Program and its documentation are to be used only in connection with a single computer or network fileserver. You may physically transfer the Program from one computer to another, provided that the Program is used in connection with only one computer or network fileserver at a time. You may not distribute copies of the Program Documentation to others. The Program is to be used exclusively for business purposes and not for personal, family or household use. YOU MAY NOT USE, COPY, MODIFY, OR TRANSFER THE PROGRAM, IN WHOLE OR IN PART, EXCEPT AS EXPRESSLY PROVIDED FOR IN THIS LICENSE AGREEMENT. IN ADDITION YOU MAY NOT MODIFY, ADAPT, TRANSLATE, REVERSE ENGINEER, DECOMPILE, DISASSEMBLE THE PROGRAM, OR CREATE ANY DERIVATIVE WORK BASED UPON THE PROGRAM.
4. **WARRANTY.** DSD BUSINESS SYSTEMS, INC. software is licensed "as is" with no warranties of any kind, either expressed or implied, other than the following: DSD BUSINESS SYSTEMS will repair any bugs or flaws found in the software. Flaws of a critical nature which affect the basic functionality of the software will be repaired on an "emergency" basis, with a corrected distribution diskette sent via UPS Blue or equal. Flaws of a non-critical or cosmetic nature will be repaired on a timely basis, and a corrected distribution diskette sent via UPS ground or regular mail. All incidental or consequential damages that result from any defect in the software, even if DSD Business Systems, Inc. has been advised of the possibility of such damages will be assumed by you.

5. **LIMITED WARRANTY FOR DISKETTES.** To the original licensee only, DSD BUSINESS SYSTEMS, INC. warrants the magnetic diskette on which the Program is recorded to be free from defects in materials and faulty workmanship under normal use and service for a period of ninety days from the date the Program is delivered. Any implied warranties of merchantability and fitness for a particular purpose are limited in duration to the period of ninety (90) days from the date of delivery. If, during this 90 day period, a defect in the diskette should occur, the diskette may be returned DSD BUSINESS SYSTEMS, INC., 5120 Shoreham Place, Suite 280, San Diego, California, 92122, or to any authorized DSD BUSINESS SYSTEMS, INC. Dealer, and the diskette will be replaced without charge to you, provided that you have previously returned the Warranty Registration Card along with a copy of your sales receipt for the Program.
6. **NO OTHER WARRANTIES.** No dealer or distributor of DSD BUSINESS SYSTEMS, INC. products or any agent of DSD BUSINESS SYSTEMS, INC. is authorized to make any representation of warranty with respect to the Program except those expressly stated in the Customer License Agreement.
7. **LIMITATION OF LIABILITY.** Neither DSD BUSINESS SYSTEMS, INC. nor anyone else who has been involved in the creation, production or delivery of this program shall be liable for any direct, incidental or consequential damages.
8. **TERM.** This license is effective until terminated. You may terminate it at any time by returning the Program and Documentation together with all copies, modifications and merged portions in any form to DSD BUSINESS SYSTEMS, INC. The license will also be terminated by DSD BUSINESS SYSTEMS, INC. immediately and without notice if you fail to comply with any term or condition of this License Agreement.
9. **ACKNOWLEDGMENT.** Your opening this package, use of this program or signature on the warranty registration card acknowledges that you have read this customer license agreement and agree to its terms. You further agree that the license agreement is the complete and exclusive statement of the agreement between yourself and DSD BUSINESS SYSTEMS, INC. and supersedes any proposal or prior agreement, oral or written, and any other communications between yourself and DSD BUSINESS SYSTEMS, INC or dealers and distributors of DSD BUSINESS SYSTEMS, INC products relating to the subject matter of this agreement.
10. **ASSIGNMENT.** You may not sublicense this license or the Program. You may not rent this Program or the use of the Program. You may not transfer this copy of the Program unless the recipient agrees in writing (and a copy of such acceptance is sent to DSD BUSINESS SYSTEMS, INC., 5120 Shoreham Place, Suite 280, San Diego, California, 92122) to accept all of the terms of this Customer License Agreement. Any attempt by you to otherwise rent, sublicense, assign or transfer any of the rights, duties or obligation hereunder is void and may be the cause for immediate termination of the license. DSD BUSINESS SYSTEMS, INC. may assign any of its rights and obligation under this agreement to any party without notice to you.

## Fax Transmittal Form

---

To:	<b>DSD Business Systems Customer Service</b>		Fax:	<b>858/550-4900</b>
From:	Name:		Phone:	
	Company:		Fax:	
Date:	/ /	# Pgs Including this Page:		
Subject:	Check One: <input type="checkbox"/> Product Problem <input type="checkbox"/> Suggestions			
Product:	<b>IT00 Internet.Sales</b>		Version:	<b>4.40</b>

This page may be copied